

## Re: Firewall Service Stops right after Backup Starts -- Event ID 21192

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-08/msg05801.html>

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- *From:* "Dave Hampson" <[junkmail@xxxxxxxxxxxxxxx](mailto:junkmail@xxxxxxxxxxxxxxx)>
  - *Date:* Sat, 20 Aug 2005 11:39:41 -0500
- 

Steve,

I didn't think of that. Thanks. That will probably fix it.

Dave Hampson

"Steve Foster [SBS MVP]" <[steve.foster@xxxxxxxxxxxxxxx](mailto:steve.foster@xxxxxxxxxxxxxxx)> wrote in message [news:xn0e682c68cm5dc00i@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:xn0e682c68cm5dc00i@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

> Dave Hampson wrote:

>

>>Hello,

>>

>>Since I installed SP1, once in a while when my backup starts at Midnight

>>(I run one 3 times a week, personal server), the Firewall service stops

>>with the following:

>>

>>Event Type: Error

>>Event Source: Microsoft Firewall

>>Event Category: Log

>>Event ID: 21192

>>Date: 8/20/2005

>>Time: 12:01:36 AM

>>User: N/A

>>Computer: SUMMITSBS

>>Description:

>>The Microsoft Firewall was unable to connect to MSDE database. The MSDE

>>Error description is: Could not obtain exclusive lock on database 'MODEL'.

>>Retry the operation later., CREATE DATABASE failed. Some file names listed

>>could not be created. Check previous errors..

>>

>>For more information, see Help and Support Center at

>><http://go.microsoft.com/fwlink/events.asp>.

>>Data:

>>0000: 14 0e 04 80 ...?

>>

>>I don't see other errors. I googled for this issue, but can't find

>>anything specific to this error except that obviously the MODEL database

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>>is locked, but why? Again, it's not every time the backup runs, but it's  
>>happened 3 times in the past month. I restart the service and all is well  
>>until the next occurrence.

>

> You're running into a timing issue. Backup uses VSS in order to backup SQL  
> databases, which temporarily forces SQL to halt data changes. ISA is  
> attempting to create a new MSDE database for logging at the same time, and  
> is timing out. Sounds like your hardware is probably on the mean side for  
> SBS.

>

> Moving the start time for the backup should eliminate the problem.

>

> --

> Steve Foster [SBS MVP]

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> MVPs do not work for Microsoft. Please reply only to the newsgroups.

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• **References:**

◆ **[Firewall Service Stops right after Backup Starts -- Event ID 21192](#)**

◇ From: Dave Hampson

◆ **[Re: Firewall Service Stops right after Backup Starts -- Event ID 21192](#)**

◇ From: Steve Foster [SBS MVP]

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