

# RE: http://companyweb /remote /backup /Monitoring HELP

---

*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-08/msg05495.html>

---

- *From:* [v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx) ("Jenny wu [MSFT]")
  - *Date:* Fri, 19 Aug 2005 11:56:05 GMT
- 

Hi Mark,

Thanks for posting here!

For your description, I understand that you got the 403 error when you access <http://Companyweb/remote>. If I am off base, please don't hesitate to let me know.

If ISA installed

This issue can occur if the URL you use in the Web browser to access companyweb, RWW and other web sites that does not match the name in ISA server web publishing rules. To resolve this issue, we must run CEICW and specify the FQDN that you will use to access the sites as the web server certificate. To do so:

1. On the SBS 2003 Server open the Server Management console. Go to Standard Management\To Do List.
2. Click the "Connect to the Internet" link.
3. Choose not to change the connection type and click Next. On the Firewall page, select "Enable firewall" and click Next (I suppose you have 2 network adapters in SBS 2003).
4. On the "Services Configuration" page, select all the items and then click Next.
5. On the "Web Services Configuration" page, make sure "Allow access to the entire Web site from the Internet" is selected. If you select "Allow access to only the following Web site services from the Internet", make sure the corresponding web site items are selected. Click Next.
6. On the "Web Server Certificate" page, choose to create a new Web server certificate and then type the public FQDN that you will use to access the websites (for example, if your public FQDN that you use to access the sites is www.domain.com, you should type www.domain.com as the new certificate

RE: [http://companyweb/remote/backup/Monitoring\\_HELP](http://companyweb/remote/backup/Monitoring_HELP)

name). If you already requested a certificate with the name "www.domain.com" from a third party CA, you can choose "Use a Web server certificate from a trusted authority" and then import the certificate.

7. Go through the remaining steps. The wizard will automatically configure the SBS 2003 Basic Firewall to securely publish the websites.

8. If you have a router or hardware firewall, configure it to forward inbound traffic on TCP port 80, 443 and 444 to the SBS server's external address.

You can refer to the following KB article to configure network connection:

825763 How to configure Internet access in Windows Small Business Server 2003

<http://support.microsoft.com/?id=825763>

If this issue still cannot be resolved, I would like to collect following information for further troubleshooting.

1. On the SBS server, please open <https://localhost/remote> and so on, could you visit the remote site?
2. Could you access the remote web workplace from the internal clients?
3. Please try to access the RWW from the internet client and then, please capture a screenshot of the error message, so that I can have a clear idea of the error. Note: please ensure that you have disabled "Show friendly HTTP error message" in the Advanced tab of IE option on the client workstation.
4. Can you find any error event log in Event viewer? If so, please paste me the accurate error log in the newsgroup.

I appreciate your time and effort. I am currently standing by for you about the test result. I am always happy to be of further assistance.

Have a nice day!

Best Regards,

Jenny Wu  
Microsoft CSS Online Newsgroup Support  
Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)

=====  
This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are

RE: [http://companyweb/remote/backup/Monitoring\\_HELP](http://companyweb/remote/backup/Monitoring_HELP)

RE: <http://companyweb /remote /backup /Monitoring HELP>

any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

=====  
This posting is provided "AS IS" with no warranties, and confers no rights.

-----  
>Thread-Topic: <http://companyweb /remote /backup /Monitoring HELP>  
>thread-index: AcWj6kYaoFh9rXgcSkSsj80EhQRvAw==  
>X-WBNR-Posting-Host: 66.11.8.174  
>From: "=?Utf-8?B?TWFyYw==?=" <Mark@xxxxxxxxxxxxxxxxxxxxxxxx>  
>Subject: <http://companyweb /remote /backup /Monitoring HELP>  
>Date: Thu, 18 Aug 2005 04:45:04 -0700  
>Lines: 7  
>Message-ID: <20BB0B57-3C76-4516-ACBD-734B97D64039@xxxxxxxxxxxx>  
>MIME-Version: 1.0  
>Content-Type: text/plain;  
> charset="Utf-8"  
>Content-Transfer-Encoding: 7bit  
>X-Newsreader: Microsoft CDO for Windows 2000  
>Content-Class: urn:content-classes:message  
>Importance: normal  
>Priority: normal  
>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0  
>Newsgroups: microsoft.public.windows.server.sbs  
>NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250  
>Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl  
>Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:145495  
>X-Tomcat-NG: microsoft.public.windows.server.sbs  
>  
>I have been having all kinds of problems with the companyweb.  
>  
>I can gain access to the companyweb through the FDQN and the IPADDRESS.  
>However, when I try to go into one of the areas that use ASP.NET like  
>/Remote  
>or /Monitoring I get a 403 error. Does anyone have any suggestions?  
>  
>  
>

RE: <http://companyweb /remote /backup /Monitoring HELP>

- *Follow-Ups:*

- ◆ **[RE: http://companyweb/remote/backup/Monitoring\\_HELP](mailto:RE: http://companyweb/remote/backup/Monitoring_HELP)**  
◇ *From:* Mark

- *References:*

- ◆ **[http://companyweb/remote/backup/Monitoring\\_HELP](http://companyweb/remote/backup/Monitoring_HELP)**  
◇ *From:* Mark

- Prev by Date: **[Calendar Permissions](#)**

- Next by Date: **[Re: Is this Virus?? What is this?](#)**

- Previous by thread: **[http://companyweb/remote/backup/Monitoring\\_HELP](http://companyweb/remote/backup/Monitoring_HELP)**

- Next by thread: **[RE: http://companyweb/remote/backup/Monitoring\\_HELP](mailto:RE: http://companyweb/remote/backup/Monitoring_HELP)**

- Index(es):

- ◆ **[Date](#)**

- ◆ **[Thread](#)**