

RE: No Incoming email, RWW or OWA after Install of ISA 2004 SP1 (SBS S

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-08/msg00948.html>

- *From:* v-jerryz@xxxxxxxxxxxxxxxxxxxxxxxx ("Jerry zhao (MSFT)")
 - *Date:* Wed, 03 Aug 2005 03:10:11 GMT
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Hi Rod,

Thanks for using SBS newsgroup.

First of all, our newsgroup is focused on issues that are neither urgent, nor complex. If the issue is urgent to your business, I would suggest that you continue working with our CSS support via telephone since they could help you solve the issue in a more efficient manner than the newsgroup.

Meanwhile, I still want to provide the following information:

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As for the installation order of ISA 2004 and SQL 2000 SP4, based on my knowledge, there is no special requirement and you can install either one as you like.

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As for the problem with ISA server, I would like to suggest that you change the ISA settings to the SBS default setting. As for this, I would like to provide the following action plan:

Note:

Please make a full backup of your server before the following action.

1. Open you ISA management. Select Firewall policy.
2. Select all policies in the middle frame except the "Last default rule", right click on those policies, select delete. Click Yes to confirm.

Note: To select all, you can select the first one and hold on pressing "Shift" and then select the last one. Then release the "Shift" button and hold on pressing the "Ctrl" then select the "Last default rule".

3. Run CEICW and select enable firewall to configure the firewall configuration again. The CEICW will recreate the SBS default firewall

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policies again.

For your information:

825763 How to configure Internet access in Windows Small Business Server
2003

<http://support.microsoft.com/?id=825763>

After that, check how things go from there.

If all works well, you can now add other firewall policies as your
requirement.

Have a nice day.

Best regards,

Jerry Zhao (MSFT)

Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues
regarding other Microsoft products, you'd better post in the corresponding
newsgroups so that they can be resolved in an efficient and timely manner.
You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the
"Notify me of replies" box to receive e-mail notifications when there are
any updates in your thread. When responding to posts via your newsreader,
please "Reply to Group" so that others may learn and benefit from your
issue.

Microsoft engineers can only focus on one issue per thread. Although we
provide other information for your reference, we recommend you post
different incidents in different threads to keep the thread clean. In doing
so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please
check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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- **Follow-Ups:**

- ◆ **RE: No Incoming email, RWW or OWA after Install of ISA 2004 SP1 (S**
◇ From: Rod Arthur

- **References:**

- ◆ **No Incoming email, RWW or OWA after Install of ISA 2004 SP1 (SBS S**
◇ From: Rod Arthur

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- Next by Date: **RE: ISA2004 post upgrade cleanout**
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