

RE: Check Your Server Configuration

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-08/msg00696.html>

- *From:* v-yanniw@xxxxxxxxxxxxxxxxxxxxxxxx ("Jenny wu [MSFT]")
 - *Date:* Tue, 02 Aug 2005 09:53:52 GMT
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Hi,

Thanks for posting here!

For your description, I understand that you get the SelfUpdate service is not running notification. If I am off base, please don't hesitate to let me know.

Please follow my suggestions to troubleshooting the issue:

Suggestion 1:

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At first please run "services.msc" to open the services console and check if the SelfUpdate service (or Software Update Service) is running. If not, please start it and also change the startup type to automatic. Try to test, how about the result?

Suggestion 2:

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If it is not the situation, this issue may occur if you have the default web site bound to a specific IP address in your IIS configuration since the SelfUpdate service accesses the WSUS server on 127.0.0.1:80

Note: If the installation or configuration of the WSUS is not performed properly, the reinstalling of the IIS may be needed.

However, I still want to provide the following action plan for workaround this issue, please perform the following steps:

The workaround is either to set your IIS Configuration to respond to "All unassigned" addresses or add 127.0.0.1 to the list of IP addresses used for Selfupdate. Please refer to the following steps to do:

1. To set IIS to respond to "ALL unassigned" addresses:

Open IIS management console, right click on the default web site, select properties, in the web site tab, in the "IP Address" field, select "(all unassigned)" and then click OK.

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2. To add 127.0.0.1 to the list of IP addresses:

Open IIS management console, right click on the default web site, select properties, in the web site tab, click advance button, then click add button, input IP address 127.0.0.1 and port 80, click OK to confirm.

Please also add IP address 127.0.0.1 and port 443 for SSL in the below frame.

Suggestion 3:

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Verify that the SelfUpdate virtual folder in IIS includes anonymous access rights for IUSR account.

For your information:

WSUS on SBS

<http://wsus.editme.com/WSUSonSBS>

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If it does not work, please help me collect the following information:

1. Could you please capture a screenshot of the error message?
2. Are there any event logs related to this issue?
3. Do the clients have problem updating from the server?

I appreciate you time and effort. I am currently standing by for you about the test result. If you have any questions or concerns, please feel free to let me know. It's my pleasure to be of assistance.

Have a nice day!

Best Regards,

Jenny Wu
Microsoft CSS Online Newsgroup Support
Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner.

You can locate the newsgroup here:

<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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>Thread-Topic: Check Your Server Configuration
>thread-index: AcWW3R5FzvTvHqeqS+WA0l/CylOuHw==
>X-WBNR-Posting-Host: 68.13.189.95
>From: =?Utf-8?B?TGFPVmlz?= <LaOVis@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
>Subject: Check Your Server Configuration
>Date: Mon, 1 Aug 2005 14:08:08 -0700
>Lines: 12
>Message-ID: <CE65036A-70B8-4CE5-9E9B-D76DFB70D85C@xxxxxxxxxxxxxx>
>MIME-Version: 1.0
>Content-Type: text/plain;
> charset="Utf-8"
>Content-Transfer-Encoding: 7bit
>X-Newsreader: Microsoft CDO for Windows 2000
>Content-Class: urn:content-classes:message
>Importance: normal
>Priority: normal
>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
>Newsgroups: microsoft.public.windows.server.sbs
>NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
>Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl
>Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:140572
>X-Tomcat-NG: microsoft.public.windows.server.sbs
>
>I am trying to figure out what is going on here it looks like I am still
>getting new updates from Microsoft because i still approve and decline new
>updates. Here is what I get in the TO DO LIST

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>Check your server configuration
>
>One or more Update Service components could not be contacted. Check your
>server status and ensure that the Windows Server Update Service is
running.
>Non-running services: SelfUpdate
>
>Can someone please tell me what is going on
>
>Thank you for your time.
>
>

• **Follow-Ups:**

- ◆ **RE: Check Your Server Configuration**
◇ From: LaOVis

• **References:**

- ◆ **Check Your Server Configuration**
◇ From: LaOVis
- Prev by Date: **RE: Share fax issues on SBS2k3 after SP1**
- Next by Date: **Re: Access denied message even with the Administrator user**
- Previous by thread: **Check Your Server Configuration**
- Next by thread: **RE: Check Your Server Configuration**
- Index(es):
 - ◆ **Date**
 - ◆ **Thread**