

# RE: Event ID 15 Auto enrollment errors

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-07/msg06959.html>

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  - *Date:* Fri, 29 Jul 2005 05:04:00 GMT
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Hi RJ,

Thank you for your post.

I understand the problem to be as follows: You have noticed Event ID 15 in the Event Viewer. If I have misunderstood your concern, please don't hesitate to let me know.

Based on my research, the eEvent ID 15 indicates that the computer cannot locate the Active Directory and it will be logged at 8-hour intervals in the Application event log.

1. Please refer to the following article to disable Autoenrollment in the Local Group Policy for a Windows XP-based or a Windows Server 2003-based computer that is joined to a Windows NT 4.0 domain.

For more information about Event ID 15, please refer to:  
310461 Problems When the Autoenrollment Feature Cannot Reach an Active  
<http://support.microsoft.com/?id=310461>

So it seems that the root cause of all the issue is that the Windows XP computer cannot connect the DC.

Based on my experience, if the DNS setting on the client computer is set incorrectly, this issue will occur.

I suggest you check the following:

Suggestion 1:

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1. Go to property page of your local connection.
2. Go to TCP/IP settings and make sure that the DNS IP Address is your DC's IP address.
3. Please apply the steps in following article on the Windows XP computer:  
244474 How to Force Kerberos to Use TCP Instead of UDP  
<http://support.microsoft.com/?id=244474>

Try to test, how about the result?

Suggestion 2:

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1. Click Start -> Run, type Msconfig and click OK.
2. Go to Services tab and click Hide All Microsoft Services and then click Disable All.
3. Go to Startup tab and click Disable All.
4. Go to Gpedit.msc console. Go to Computer Configuration\Administrative Template\System\Logon\.
5. Enable the policy entry "always wait for the network at computer startup and logon".
6. Restart computer and test again.

Suggestion 3:

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This issue could occur when a certification authority (CA) certificate is renewed. If this is the case, please refer to the following article to resolve it:

The Auto-Enrollment Objects Do Not Work When a Certification Authority Certificate Is Renewed

[http://support.microsoft.com/default.aspx?scid=kb;\[LN\]:27004](http://support.microsoft.com/default.aspx?scid=kb;[LN]:27004)