

RE: VPN and Remote Desktop Problems

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-07/msg06335.html>

- *From:* v-edtian@xxxxxxxxxxxxxxxxxxxxxxxx (Edward Tian)
 - *Date:* Wed, 27 Jul 2005 09:15:05 GMT
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Hi Steve:

Thank you for posting your questions.

I would like to provide the following suggestions regarding the first issue:

1. Please double check if you have followed the steps in the KB article below:

283628 How to Enable PPTP Clients to Connect Through an ISA Firewall
<http://support.microsoft.com/?id=283628>

2. The internal VPN client must be configured as a SecureNAT client. To do that, you need to configure ISA's internal NIC as the Default Gateway of the internal clients. The Firewall Client must be removed from the internal VPN clients.

In addition, there is a known issue for Windows XP or SP1 and it is resolved by Windows XP SP2.

331816 VPN Client in Windows XP Disconnects After One Minute
<http://support.microsoft.com/?id=331816>

If you prefer, you could contact Microsoft Product Support Services directly to obtain the fix. For a complete list of Microsoft Product Support Services phone numbers and information about support costs, visit the following Microsoft Web site:

<http://support.microsoft.com/default.aspx?scid=fh;EN-US;CNTACTMS>

One thing I want to clarify in regards to the second question, you may post it in another thread. We recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.:)

Nevertheless, I would still like to provide you some information corresponding to the second issue.

1. When you use a local client to RDP a workstation, does this problem

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occur?

- 2. Does this issue occur on all the workstations you want to access via RDP?
- 3. Right click My Computer, click Manage. Expand Local Users and groups and click Group, in the right pane, double click Remote desktop users group and make sure that the user is added into the group.
- 4. Check if your account has been granted log on permission locally. To do so, please follow the steps below:
 - a. On the Windows XP client on the SBS network, click Start->Run, type "gpedit.msc" without quotes, and then press Enter. Expand to Locate Computer configuration->Windows Settings-Security Settings->Local Policies->User Rights Assignment.
 - b. Double-click Log on locally and add your domain account.
 - c. Run the "gpupdate /force" (without quotes) command in the command prompt window.

I hope this helps. If anything is unclear, please feel free to let me know.
 I am glad to be of assistance.
 I look forward to hearing from you. Have a nice day, Steve!:)

Best Regards
 Edward Tian(MSFT)
 Microsoft CSS Online Newsgroup Support

Get Secure! – www.microsoft.com/security

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This newsgroup only focuses on SBS technical issues. If you have issues regarding other Microsoft products, you'd better post in the corresponding newsgroups so that they can be resolved in an efficient and timely manner. You can locate the newsgroup here:
<http://www.microsoft.com/communities/newsgroups/en-us/default.aspx>

When opening a new thread via the web interface, we recommend you check the "Notify me of replies" box to receive e-mail notifications when there are any updates in your thread. When responding to posts via your newsreader, please "Reply to Group" so that others may learn and benefit from your issue.

Microsoft engineers can only focus on one issue per thread. Although we provide other information for your reference, we recommend you post different incidents in different threads to keep the thread clean. In doing so, it will ensure your issues are resolved in a timely manner.

For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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| Thread-Topic: VPN and Remote Desktop Problems
| thread-index: AcWSQ04AICmC0rwSR06bWKiZZCdNow==
| X-WBNR-Posting-Host: 199.108.227.22
| From: =?Utf-8?B?U3RldmUgSmVuc2Vu?= <Steve
Jensen@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
| Subject: VPN and Remote Desktop Problems
| Date: Tue, 26 Jul 2005 17:37:02 -0700
| Lines: 12
| Message-ID: <16D36C0D-3B42-4D58-A3BA-30CA7E618C90@xxxxxxxxxxxx>
| MIME-Version: 1.0
| Content-Type: text/plain;
| charset="Utf-8"
| Content-Transfer-Encoding: 7bit
| X-Newsreader: Microsoft CDO for Windows 2000
| Content-Class: urn:content-classes:message
| Importance: normal
| Priority: normal
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
| Newsgroups: microsoft.public.windows.server.sbs
| NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
| Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl
| Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:138990
| X-Tomcat-NG: microsoft.public.windows.server.sbs

| There are 2 problems, the first of which has been an issue in previous
| versions of SBS:

| 1. The VPN connection drops after about 30 seconds, regardless of server
or
| client settings. I have seen this on several Windows 2000 and 2003
Server
| RRAS installations.

| 2. After establishing a VPN connection to a SBS 2003 network, the user
| cannot log in to a workstation using Remote Desktop. The message is
"Local
| policy on this system does not permit you to logon interactively". The
| message is the same no matter who logs in, including the Administrator.
| Remote Desktop is enabled on the workstations.

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- *Follow-Ups:*
 - ◆ **RE: VPN and Remote Desktop Problems**
◇ *From: Steve Jensen*

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- **References:**

- ◆ **VPN and Remote Desktop Problems**

- ◇ From: Steve Jensen

- Prev by Date: **Re: VPN connection to server**
- Next by Date: **RE: Disappearing – reappearing pagefile.sys**
- Previous by thread: **VPN and Remote Desktop Problems**
- Next by thread: **RE: VPN and Remote Desktop Problems**
- Index(es):
 - ◆ **Date**
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