

Re: OMA not working – any pointers?

## Re: OMA not working – any pointers?

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-07/msg04086.html>

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- *From:* "David Elders" <david\_elders@xxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Mon, 18 Jul 2005 17:47:13 +0100
- 

Hi Jason,

SPV is connecting via GPRS to the URL: <https://ourserver.ourdomain.co.uk/oma>

Therefore it is outside the firewall [ISA2004]

Same device worked 100% connecting to an alternative SBS2003 Standard installation...

Cheers,

David

"Jason Miller" <jason@xxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:%23KfI8E7iFHA.3436@xxxxxxxxxxxxxxxxxxxxxx>

> David,

>

> how are you connecting this 5600? USB or OTA (over the air, via wireless  
> provider).

>

> Inside firewall, or from outside?

>

> Not sure that I'm able to decipher a meaning or interpret what's going on.

> I'm personally having some issues connecting my smartphone to SBS pe sp1  
> w/isa2004 from inside my network – but that's firewall related, not OMA.

>

> maybe you've got a device issue. have you a different mobile device to  
> test with?

>

> JM

>

>

>

> "David Elders" <david\_elders@xxxxxxxxxxxxxxxxxxxxxx> wrote in message

> <news:%23xtPek6iFHA.3064@xxxxxxxxxxxxxxxxxxxxxx>

Re: OMA not working – any pointers?

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>> Hi all,  
>>  
>> SBS 2003 Premium [SP1 with ISA 2004]  
>> 2 x NICs  
>> CEICW set-up to allow RWW, OWA and Outlook Mobile Access – wizard ran  
>> fine  
>>  
>> We have the following ports forwarded from our external broadband router  
>> to our SBS Server:  
>> 1723 – PPTP VPN  
>> 4125 – Remote Web Workplace  
>> 443 – Outlook Web Access  
>>  
>> On attempting to connect from a Windows Mobile 2003 device [Orange SPV  
>> C500 here in the UK – I believe this is the Audiovox SMT 5600 in the  
>> States] we get an error on the device of  
>>  
>> "A System error has occurred while processing your request. Please try  
>> again. If the problem persists, contact your administrator."  
>>  
>> On the Server itself, we get the following error in the Event Log:  
>>  
>> Event Type: Error  
>>  
>> Event Source: MExchangeOMA  
>>  
>> Event Category: (1000)  
>>  
>> Event ID: 1503  
>>  
>> Date: 18/07/2005  
>>  
>> Time: 15:40:00  
>>  
>> User: N/A  
>>  
>> Computer: AKDSERVER  
>>  
>> Description:  
>>  
>> An unknown error occurred while processing the current request:  
>>  
>> Message: Index was out of range. Must be non-negative and less than the  
>> size of the collection.  
>>  
>> Parameter name: startIndex  
>>  
>> Source: mscorlib  
>>  
>> Stack trace:  
>>

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```
>> at System.Globalization.CompareInfo.IndexOfString(Void* pSortingTable,
>> Int32 win32LCID, String source, String value, Int32 startIndex, Int32
>> count, Int32 options)
>>
>> at System.Globalization.CompareInfo.IndexOf(String source, String
>> value, Int32 startIndex)
>>
>> at
>> Microsoft.Exchange.OMA.Preferencing.AdUserObject.get_globalWirelessEnable()
>>
>> at
>> Microsoft.Exchange.OMA.Preferencing.AdUserObject.get_UserIsWirelesslyEnabled()
>>
>> at
>> Microsoft.Exchange.OMA.Preferencing.OmaUserInfo.get_UserIsWirelesslyEnabled()
>>
>> at Microsoft.Exchange.OMA.UserInterface.Global.Session_Start(Object
>> sender, EventArgs e)
>>
>>
>>
>> Message: Exception of type
>> Microsoft.Exchange.OMA.DataProviderInterface.ProviderException was
>> thrown.
>>
>> EventMessage:
>>
>> UserMessage: A System error has occurred while processing your request.
>> Please try again. If the problem persists, contact your administrator.
>>
>> Source: Microsoft.Exchange.OMA.UserInterface
>>
>> Stack trace:
>>
>> at Microsoft.Exchange.OMA.UserInterface.Global.Session_Start(Object
>> sender, EventArgs e)
>>
>> at System.Web.SessionState.SessionStateModule.RaiseOnStart(EventArgs e)
>>
>> at System.Web.SessionState.SessionStateModule.CompleteAcquireState()
>>
>> at System.Web.SessionState.SessionStateModule.BeginAcquireState(Object
>> source, EventArgs e, AsyncCallback cb, Object extraData)
>>
>> at
>> System.Web.AsyncEventExecutionStep.System.Web.HttpApplication+IExecutionStep.Execute()
>>
>> at System.Web.HttpApplication.ExecuteStep(IExecutionStep step, Boolean&
>> completedSynchronously)
>>
>>
```

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>>  
>>  
>> For more information, see Help and Support Center at  
>> <http://go.microsoft.com/fwlink/events.asp>.  
>>  
>>  
>>  
>> Remote Web Workplace and Outlook Web Access work flawlessly however from  
>> external clients – we're using the following URL's for these:  
>>  
>>  
>>  
>> RWW – <https://ourserver.ourdomain.co.uk/remote>  
>>  
>> OWA – <https://ourserver.ourdomain.co.uk/exchange>  
>>  
>>  
>>  
>> When we ran the CEICW we specified ourserver.ourdomain.co.uk as the  
>> certificate details. We have a DNS A record pointing at our external  
>> broadband IP address accordingly.  
>>  
>>  
>>  
>> Have so far looked at the following KB articles without getting any  
>> further forward:  
>>  
>> Q898131, Q817379, Q817311 and Q842119  
>>  
>>  
>>  
>> Only one that looked promising really was 898131 but made the changes and  
>> no improvement.  
>>  
>>  
>>  
>> Also had a look at the Server Certificate assigned to the Default Web  
>> Site in IIS – its reporting 'publishing.ourdomain.local' instead of the  
>> 'ourserver.ourdomain.co.uk' that we would have expected – is this  
>> relevant?  
>>  
>>  
>>  
>> Thanks in advance for any and all assistance in this matter.  
>>  
>>  
>>  
>> Cheers,  
>>  
>>  
>>

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>>  
>>  
>> David  
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>>  
>  
>

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• **References:**

- ◆ **OMA not working – any pointers?**
  - ◇ *From:* David Elders
- ◆ **Re: OMA not working – any pointers?**
  - ◇ *From:* Jason Miller
- Prev by Date: **Re: Internal email fine, no transfer on external**
- Next by Date: **Re: configuring DHCP in SBS 2003**
- Previous by thread: **Re: OMA not working – any pointers?**
- Next by thread: **No incoming SMTP or website**
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  - ◆ **Date**
  - ◆ **Thread**