

Cannot get IMAP to work

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-07/msg03319.html>

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 - *Date:* Thu, 14 Jul 2005 10:53:18 -0700
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Hello!

I have SBS 2003 SP1 Premium, but no ISA installed yet. Email works fine for Exchange and OWA, but I cannot get a connection using IMAP. The service is set to Automatic and it is started.

The server is behind a hardware firewall that forwards port 143 TCP to the server, I have run the CEICW and added port 143 TCP, and I can Telnet from the WAN or LAN to port 143 on the server. I tried this with Outlook Express on my workstation and on the server itself. Neither one works.

I get this error when I try to connect (I added the xxx to mask my domain in this post):

Configuration:

Account: mail.hillxxx.net

Server: mail.hillxxx.net

User name: gregghill

Protocol: IMAP

Port: 143

Secure(SSL): 0

Code: 800cccd1

There are no errors in Event Viewer.

I have tried several suggestions found while Googling, including using "ntDomain\ntUserName\ExchangeAlias" as the account name (with my info in there, of course!). If I use any variation of that suggestion (hillxxx/gregghill/gregghill, hillxxx/gregg hill/gregg hill, hillxxx/gregg hill/gregghill, or hillxxx/gregghill/gregg hill), I get the same error:

Logon failure: unknown user name or bad password.

Configuration:

Account: mail.hillxxx.net

Server: mail.hillxxx.net

User name: hillxxx/gregghill/gregghill

Protocol: IMAP

Cannot get IMAP to work

Port: 143
Secure(SSL): 0
Code: 800cccd1

The answer is hiding from me!

Any ideas on why IMAP fails?

Thank you for your time!

Gregg Hill

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- ***Follow-Ups:***
 - ◆ ***Re: Cannot get IMAP to work***
 - ◇ *From:* Kevin Weilbacher [SBS-MVP]
 - ◆ ***RE: Cannot get IMAP to work***
 - ◇ *From:* "Bill Peng [MSFT]"
 - Prev by Date: ***Re: Remote desktop connection to workstation***
 - Next by Date: ***OT: Automatic Folder Structure***
 - Previous by thread: ***Remote desktop connection to workstation***
 - Next by thread: ***RE: Cannot get IMAP to work***
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 - ◆ ***Date***
 - ◆ ***Thread***