

RE: email setup on mobile device

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-07/msg02730.html>

- *From:* Wes <Wes@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 12 Jul 2005 14:46:02 -0700
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Thanks Jerry.

I needed to start simple, like making sure IMAP services were running... ugh.

I will try that solution for companyweb.

Thanks again.

Wes

"Jerry zhao (MSFT)" wrote:

- > Hi Wes,
- >
- > Thanks for your post.
- >
- > Before we start, I'd like to confirm you issue first. You said that
- > "configuration doesn't work". Do you mean that the VPN does not work or VPN
- > works but the sync to exchange does not work or neither work?
- >
- > Please re-run the CEICW to configure the network again and then run the
- > remote access wizard to configure the VPN connection again. After that,
- > check how things go.
- >
- > If the issue still persists, please let us know what the exact error
- > symbol/error message on the Palm is. Also check the SBS server to see if
- > there are any event logs related to this issue.
- >
- > Also, does this issue happen for other Palms?
- >
- >
- > As for the issue of companyweb in the RWW, does that issue happen when you
- > access RWW from internal? If the issue only happens when access RWW from
- > external, it is normal since the companyweb is not published to internet by
- > default. If you want to let it accessible from external, you need to
- > publish it manually. To do so, you can refer to the following KB:
- >
- > How to publish <http://Companyweb> to the Internet by using ISA Server 2000
- > on a server that is running Windows Small Business Server 2003, Premium

