

RE: Fax Preview Button

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-06/msg07734.html>

- *From:* GHN <GHN@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 28 Jun 2005 05:05:04 -0700
-

Nathan,

Thank you again for your response.

It is true that if the user is a local administrator they will be able to see the fax preview button and add/remove software. We don't want these users to have the ability to add/remove software so we don't want to give them local administrator rights. That is the point of this post. How can they see the fax preview button without having local administrator rights? Thanks again for your help!

"Nathan Liu [MSFT]" wrote:

- > Hello GHN,
- >
- > Thank you for your update.
- >
- > First of all, please understand that if you use the Add User wizard to add
- > the user, and use the Set Up Client Computers wizard to add the computer,
- > and then use the <http://servername/connectcomputer> to join the computer to
- > the SBS 2003 Server, the user will be added to the local Administrators
- > security group so that they have the right to install client software onto
- > the computer.
- >
- > Please add the problematic user account to the Local Administrators
- > security group, and then check if the issue can be re-produced.
- >
- > If the issue still persists, please make a screen shot of the issue and
- > attach it in your reply.
- >
- > To do so:
- >
- > 1. Press the Pr Scrn key once on the keyboard when the issue occurs.
- > 2. Click Start, go to Run, enter MSPAINT in the open dialog box, and then
- > Click OK.
- > 3. Use Ctrl + V to paste the screenshot to the canvas.
- > 4. From the File menu, go to Save and save it as a JPG file.
- > 5. attach it in your reply post.

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>
> I hope this helps. If you have any questions or concerns, please do not
> hesitate to let me know. I am always happy to be of further assistance.
>
> Best regards,
>
> Nathan Liu (MSFT)
> Microsoft CSS Online Newsgroup Support
> Get Secure! – www.microsoft.com/security
> =====
> When responding to posts, please "Reply to Group" via your newsreader so
> that others may learn and benefit from your issue.
> =====
> This posting is provided "AS IS" with no warranties, and confers no rights.
>
>
> -----
>>Thread-Topic: Fax Preview Button
>>thread-index: AcV7HL7l1KnaXb7cQV6E1jGhduoMug==
>>X-WBNR-Posting-Host: 24.35.6.73
>>From: =?Utf-8?B?R0hO?= <GHN@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
>>References: <51FD21BF-F95B-4A3C-9617-B098BE214EF8@xxxxxxxxxxxxxxxx>
>><BHA0\$GveFHA.4856@xxxxxxxxxxxxxxxxxxxxxxxx>
>>Subject: RE: Fax Preview Button
>>Date: Mon, 27 Jun 2005 06:33:04 -0700
>>Lines: 112
>>Message-ID: <60A8838D-3B3D-4DDD-8943-5E680F9DF758@xxxxxxxxxxxx>
>>MIME-Version: 1.0
>>Content-Type: text/plain;
>> charset="Utf-8"
>>Content-Transfer-Encoding: 7bit
>>X-Newsreader: Microsoft CDO for Windows 2000
>>Content-Class: urn:content-classes:message
>>Importance: normal
>>Priority: normal
>>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
>>Newsgroups: microsoft.public.windows.server.sbs
>>NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
>>Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl
>>Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:130886
>>X-Tomcat-NG: microsoft.public.windows.server.sbs
>>
>>Thank you for your post. The operating system of all the desktop
> computers
> is Windows XP Professional SP2. The server has Small Business Server 2003
> as
> the OS.
>>
>>Different users are a part of different groups but I'll show two of the
>>users. One of the users that is having this problem is a part of three
>>groups. Two of the groups are security groups and the third is a

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>>distribution group. I'll only list the two security groups; Domain Users
> and
>>Remote Web Workplace Users. The other user is a part of many security
>>groups; Domain Users, Print Operators, Remote Operators, and Remote Web
>>Workplace Users.
>>
>>The default program for tif and tiff is Windows Picture and Fax Viewer.
>>
>>How do I attach a picture so you can see the screen?
>>
>>"Nathan Liu [MSFT]" wrote:
>>
>>>
>>> Hello GHN,
>>>
>>> Thank you for posting in the SBS newsgroup.
>>>
>>> According to your description, I understand that you would like to make
> the
>>> "Preview Fax" button is available to users without local administrators
>>> permission on their computers. If I have misunderstood your concern,
> please
>>> don't hesitate to let me know.
>>>
>>> Based on my testing, the "Preview Fax" button is available to users
>>> regardless of whether or not the users belong to Administrator, Power
> User
>>> or User groups. To narrow down this issue, please help me answer and
>>> perform the following questions and steps:
>>>
>>> 1. What OS is installed on the problematic computer?
>>>
>>> 2. Which security group is the user a member of?
>>>
>>> 3. Please go to Control Panel -> Folder options -> File Types. Select
> tif
>>> and change the default application to use to open these files as
> "Windows
>>> Picture and Fax Viewer". Please check if the issue can be re-produced.
>>>
>>> 4. If this issue occurs on the Windows XP Home Edition SP1-based or
> the
>>> Windows XP Professional SP1-based computer, please refer to the below KB
>>> article:
>>>
>>> 322011 You cannot preview a fax in the Fax Console
>>> <http://support.microsoft.com/default.aspx?scid=KB:EN-US:322011>
>>>
>>> Update for Microsoft Windows XP: Q322011
>>>
>>> <http://www.microsoft.com/downloads/details.aspx?displaylang=en&FamilyID=9832>

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>>> 4096-E978-4B0A-9C33-2C6466522E5C
>>>
>>> 5. If the issue still persists, please make a screen shot of the issue
> and
>>> attach it in your reply.
>>>
>>>
>>> I'm looking forward to your update. If you have any questions or
> concerns,
>>> please do not hesitate to let me know. I am always happy to be of
> further
>>> assistance.
>>>
>>> Best regards,
>>>
>>> Nathan Liu (MSFT)
>>> Microsoft CSS Online Newsgroup Support
>>> Get Secure! - www.microsoft.com/security
>>> =====
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>>> that others may learn and benefit from your issue.
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>>> This posting is provided "AS IS" with no warranties, and confers no
> rights.
>>>
>>>
>>> -----
>>> >Thread-Topic: Fax Preview Button
>>> >thread-index: AcV41IdIjfSgJ9eSdKU16Dm8em0PA==
>>> >X-WBNR-Posting-Host: 24.35.6.73
>>> >From: =?Utf-8?B?R0hO?= <GHN@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
>>> >Subject: Fax Preview Button
>>> >Date: Fri, 24 Jun 2005 08:51:04 -0700
>>> >Lines: 11
>>> >Message-ID: <51FD21BF-F95B-4A3C-9617-B098BE214EF8@xxxxxxxxxxxx>
>>> >MIME-Version: 1.0
>>> >Content-Type: text/plain;
>>> > charset="Utf-8"
>>> >Content-Transfer-Encoding: 7bit
>>> >X-Newsreader: Microsoft CDO for Windows 2000
>>> >Content-Class: urn:content-classes:message
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>>> >NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
>>> >Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl
>>> >Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:130138
>>> >X-Tomcat-NG: microsoft.public.windows.server.sbs
>>> >
>>> >I am using the Shared Fax component of Small Business Server 2003.

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