

# RE: Missing web services configuration pane

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-06/msg07357.html>

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- *From:* [v-natliu@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:v-natliu@xxxxxxxxxxxxxxxxxxxxxxxx) (Nathan Liu [MSFT])
  - *Date:* Mon, 27 Jun 2005 09:33:54 GMT
- 

Hello Victor,

Thank you for your update.

> Main question is now : Is there a way to use CEICW to connect to the  
>internet via a PPTP VPN connection. According to my ISP is better to use a  
>router modem and use PPOE on SBS. Is this true?

In reference to your question, please help me gather the below information:

1. What model is the Modem device? Is it a DSL or cable modem? Generally speaking, the modem is a bridge device. The IP address for the modem is used for management purpose only. The modem converts the media so that the signal can go through the long distance link.
2. Please contact the ISP to confirm what the exact connection type is. If it's a VPN type, you should have the VPN server side address. Basically, to access the SBS built-in web sites from the external network, we must have a FQDN or a public IP address.
3. Please kindly describe the network topology for troubleshoot this question.
4. If it's a VPN connection, you need to manually create a dial entry.

To get additional information, you may refer to the following KB article:

825763 How to configure Internet access in Windows Small Business Server 2003  
<http://support.microsoft.com/?id=825763>

320697 HOW TO: Turn On and Configure Inbound VPN Access in Small Business Server 2000  
<http://support.microsoft.com/default.aspx?scid=kb:en-us:320697>

241252 VPN Tunnels – PPTP Protocol Packet Description and Use  
<http://support.microsoft.com/?id=241252>

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314076 How to configure a connection to a virtual private network (VPN) in Windows XP

<http://support.microsoft.com/?id=314076>

I'm looking forward to your update. If you have any questions or concerns, please do not hesitate to let me know. I am always happy to be of further assistance.

Best regards,

Nathan Liu (MSFT)

Microsoft CSS Online Newsgroup Support  
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>Thread-Topic: Missing web services configuration pane  
>thread-index: AcV47l6jdye1eNhIRyS52HE1E0MnVg==  
>X-WBNR-Posting-Host: 213.84.205.197  
>From: "=?Utf-8?B?VmljdG9yIEhlaWprZQ==?=" <VictorHeijke@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
>References: <B2697B77-7C66-4F3B-87AC-9AEFA3FF4AA4@xxxxxxxxxxxxxxxx>  
<idIImKeFHA.2052@xxxxxxxxxxxxxxxxxxxxxxxx>  
>Subject: RE: Missing web services configuration pane  
>Date: Fri, 24 Jun 2005 11:56:03 -0700  
>Lines: 149  
>Message-ID: <6B4934F8-B79C-4751-B0CC-E0AA3F52442A@xxxxxxxxxxxxxxxx>  
>MIME-Version: 1.0  
>Content-Type: text/plain;  
> charset="Utf-8"  
>Content-Transfer-Encoding: 7bit  
>X-Newsreader: Microsoft CDO for Windows 2000  
>Content-Class: urn:content-classes:message  
>Importance: normal  
>Priority: normal  
>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0  
>Newsgroups: microsoft.public.windows.server.sbs  
>NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250  
>Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl  
>Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:130187  
>X-Tomcat-NG: microsoft.public.windows.server.sbs  
>  
>Nathan, thanks for your response.  
>  
>In the meantime I got a lot further.

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>I think this is what happend:

> the pane did not show up because I never changed the connection type.

Since

>we are using a PPTP connection, I always used "do not change..." When I

>changed it to a PPOE or other connection type, the pane came back. And it

>also messed up my server! I spend whole day searching for a way to

reenable

>the PPTP connection.

>Since PPTP is not supported in the CEICW it seems for me unpossible to use

>for configuring the rest with it.

>

>To re-enable PPT I had to delete the 10.0.0.x scope in DHCP (not sure if

>this was necessary), use the CECIW and told that I had a direct broadband

>connection (which I don't). I used the network (10.0.0.150) as a IP and

the

>modem (10.0.0.138) as gateway. I had to log on the PPTP manually, while in

>the past ISA-server logged on for me. Don't know If ISA is taking control

of

>the Dialup now, will try it after writing this message.

>

>The reason that I started all this was to make it possbile to connect to

>Exchange from the Internet (via OWA of Outlook via Internet) This is still

>not working. I can ping the IP of my modem (ISP-broadcasted) , but the

>browser keeps telling that it cannot be found.

>

>OWA , Companyweb etc. are all working internally,

>

>Main question is now : Is there a way to use CECIW to connect to the

>internet via a PPTP VPN connection. According to my ISP is is better to

use a

>routermodem and use PPOE on SBS. Is this true?

>

>"Nathan Liu [MSFT]" wrote:

>

>> Hello Victor,

>>

>> Thank you for posting in the SBS newsgroup.

>>

>> According to your description, I understand that the Web Services

>> Configuration page does not appear when you are running the CEICW. If I

>> have misunderstood your concern, please don't hesitate to let me know.

>>

>> To narrow down this issue, please help me collect the following  
information:

>>

>> 1. Please re-run CEICW, on the Connection Type page, click Do not  
change

>> connection type. On the Firewall page, click Do not change firewall

>> configuration. Click Next, what page is appeared? Please do a screen

>> capture of the issue, and attach it in your reply.

>>

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>> 2. Please help me re-confirm whether or not the OWA, RWW, Companyweb are  
>> working on the internal and external, when the issue occurs.  
>>  
>> 3. Please perform the below steps to registry the dll file:  
>>  
>> A. Copy the secatts.dll file from the SBS 2003 CD3\SBS\Connect folder to  
>> the following path: c:\program files\Microsoft Windows Small Business  
>> Server\Networking.  
>>  
>> B. Copy the wizproxy.dll, Wizcert.dll, WizINet.dll files from the SBS  
>> 2003  
>> CD3\SBS\Connect\icw folder to the following path: c:\program  
>> files\Microsoft Windows Small Business Server\Networking\icw.  
>>  
>> C. Open a command prompt: start-->run---->cmd hit ok  
>>  
>> D. Locate to the following path: c:\program files\Microsoft Windows  
Small  
>> Business Server\Networking, run "regsvr32 secatts.dll" (without the  
>> quotation marks ).  
>>  
>> E. Locate to the following path: c:\program files\Microsoft Windows  
Small  
>> Business Server\Networking\ICW, run "regsvr32 wizproxy.dll", and  
>> run "regsvr32 Wizcert.dll", and then run "regsvr32 WizINet.dll".  
>>  
>> Please re-run the CEICW, and check if the issue can be re-produced.  
>>  
>> 4. Please locate the Errorlog.txt and Eventlog.txt from the ..\Program  
>> Files\Microsoft Integration\Windows Small Business Server 2003\Logs  
folder,  
>> and check whether there are any error messages noted on this issue, then  
>> paste the full context in your reply.  
>>  
>> 5. If the issue persists, please locate the Icwdetails.htm file from  
the  
>> %sbsprogramdir%\Networking\ICW folder, copy all contexts of the file and  
>> paste it in your reply.  
>>  
>> 6. Please also locate the icwlog.txt file from the c:\program  
>> files\Microsoft Windows Small Business Server\Support folder, and check  
>> whether there are any error messages noted on this issue, then paste the  
>> full context in your reply.  
>>  
>> To get additional information, you may refer to the following KB article:  
>>  
>> 825763 How to configure Internet access in Windows Small Business Server  
>> 2003  
>> <http://support.microsoft.com/?id=825763>

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>> I'm looking forward to your update. If you have any questions or concerns,  
>> please do not hesitate to let me know. I am always happy to be of further  
>> assistance.  
>>  
>> Best regards,  
>>  
>> Nathan Liu (MSFT)  
>> Microsoft CSS Online Newsgroup Support  
>> Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)  
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>> >thread-index: AcV2QAnKVvdwTsCHRCsq98CIAcjXwg==  
>> >X-WBNR-Posting-Host: 213.84.205.197  
>> >From: "=?Utf-8?B?VmljdG9yIEhlaWprZQ==?" <Victor  
>> Heijke@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
>> >Subject: Missing web services configuration pane  
>> >Date: Tue, 21 Jun 2005 02:03:06 -0700  
>> >Lines: 12  
>> >Message-ID: <B2697B77-7C66-4F3B-87AC-9AEFA3FF4AA4@xxxxxxxxxxxx>  
>> >MIME-Version: 1.0  
>> >Content-Type: text/plain;  
>> > charset="Utf-8"  
>> >Content-Transfer-Encoding: 7bit  
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>> >X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0  
>> >Newsgroups: microsoft.public.windows.server.sbs  
>> >NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250  
>> >Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl  
>> >Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.sbs:129025  
>> >X-Tomcat-NG: microsoft.public.windows.server.sbs  
>> >  
>> >According to the books and the helpfile I can configure the web services  
>> via  
>> >CEICW. But when I run it, it doesn't show the web services configuration  
>> >pane. I know I have seen it before (I disabled everything there then),

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but

>> >now it is gone.

>> >

>> >We have a fresh install of SBS2003 SP1 + ISAserver 2000.

>> >OWA, Remote and Companyweb are working internally. There is no hardware

>> >firewall in the router.

>> >

>> >Thanks in advance

>> >

>> >Victor Heijke

>> >

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>>

>

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• *Follow-Ups:*

- ◆ [\*\*RE: Missing web services configuration pane\*\*](#)

◇ *From:* Victor Heijke

• *References:*

- ◆ [\*\*Missing web services configuration pane\*\*](#)

◇ *From:* Victor Heijke

- ◆ [\*\*RE: Missing web services configuration pane\*\*](#)

◇ *From:* Nathan Liu [MSFT]

- ◆ [\*\*RE: Missing web services configuration pane\*\*](#)

◇ *From:* Victor Heijke

- Prev by Date: [\*\*RE: Workstation Service Failed to start\*\*](#)

- Next by Date: [\*\*problem installing ISA2004 of SBS2003 servicepack1\*\*](#)

- Previous by thread: [\*\*RE: Missing web services configuration pane\*\*](#)

- Next by thread: [\*\*RE: Missing web services configuration pane\*\*](#)

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