

RE: Remote Web Workplace Printing with Multifunction

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-06/msg04918.html>

- *From:* "Kelly" <Kelly@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 17 Jun 2005 14:15:02 -0700
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You're on the right track. It's always hard to describe a problem like this so it makes sense to others. I am trying to install printers for two users, but not on the server. I am in the office physically in front of the users' XP machines. (Two different machines that belong to two users who each have a different model of multifunction printer at home.) I'm trying to install printer drivers so the users can print to their home printer when they use remote desktop/RWW to connect to their office machines. At their XP machine, I go into Printers and Faxes, go to File > Server Properties > Drivers > Add. A wizard pops up and normally I can add the appropriate driver with no problem. After I do this, the users' home printer is available for the user to print to remotely when they connect through remote desktop/RWW.

Responses to your suggestions:

1. The drivers are compatible with XP. The users have XP at home and are using the same printer drivers there that I am trying to install in the office.
2. Good suggestion. The type of port could be an issue when trying to print, but that still doesn't explain why I can't add the printer and/or driver. No port is assigned when you are just adding drivers. I will have one of the users try changing the port of their home printer from a DOT4 port to an LPT port and see what happens.
3. The "Enable documents on the remote computer to be printed on a local printer" is selected by default under Optional Settings when users connect to our RWW site, so that is already covered.

It would be great if HP could offer just the printer driver for cases like this instead of just the multifunction "foolproof" wizard which installs all or nothing.

Thanks for your suggestions.

""Brandy Nee [MSFT]"" wrote:

RE: Remote Web Workplace Printing with Multifunction

> Hello Kelly,
>
> Thank you for posting to the SBS Newsgroup.
>
> From your description, I guess your concern is using remote desktop to
> access your Windows XP computer desktop to install two printers HP PSC 1210
> and HP PSC 2170, but SBS 2K3 server cannot detect them. If I have
> misunderstood your issue, please let me know.
>
> To be able to print to local printers from a remote computer, we should
> install the printer driver using the following steps:
>
> 1. Make sure these printers work compatible with Windows XP and HP's
> printer driver you have downloaded also works compatible with Windows XP.
> You can check in the following website:
>
> Windows Catalog:
> <http://www.microsoft.com/windows/catalog/>
>
> 2. Normally, multifunction print driver uses DOT4 port to gain the
> multifunction capabilities, but by default, multifunction print devices may
> not be redirected unless you are running Windows Server 2003 on your local
> computer because they use DOT4 ports.
>
> For detailed information, please see:
>
> 302361 Printers That Use Ports That Do Not Begin With COM, LPT, or USB Are
> Not
> <http://support.microsoft.com/?id=302361>
>
> 3. When you login RWW, click connect to your office computer, click
> Optional Settings, make sure that you have checked the box Enable documents
> on the remote computer to be printed on a local printer. When log on to the
> office XP computer, download and install the printer driver. If the printer
> does work with Window XP, the printer driver should detect the printer
> which is redirected to the office computer.
>
> Hope this information helps. If you have any questions or concerns on this
> issue, please let me know. I am glad to be of assistance.
>
> Best regards,
>
> Brandy Nee
>
> Microsoft CSS Online Newsgroup Support
>
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>
> =====
> When responding to posts, please "Reply to Group" via your newsreader so
> that others may learn and benefit from your issue.

RE: Remote Web Workplace Printing with Multifunction

> =====
>
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• *Follow-Ups:*

- ◆ **RE: Remote Web Workplace Printing with Multifunction**
 ◇ From: "Brandy Nee [MSFT]"

• *References:*

- ◆ **Remote Web Workplace Printing with Multifunction**
 ◇ From: Kelly
- ◆ **RE: Remote Web Workplace Printing with Multifunction**
 ◇ From: "Brandy Nee [MSFT]"

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