

Re: SBS 2003 Premium SP1 Upgrade Story

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-05/msg07058.html>

- *From:* "MikeMc" <mmcelrath@xxxxxxxxxxxxxx>
 - *Date:* Sun, 29 May 2005 18:34:29 -0500
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Susan,

"issues with your box"

I agree, that's why I built a clean SBS with SP1. I only upgraded the old system to test Trend Micro.

"Is that protector supported?"

V2i Protector (drive image for servers) may not be supported now. A number of my applications are being broken by updates and security fixes. Soon my system will be totally secure and I will be out of business as none of my application software will run on it any more.

"separate partition"

I always have a separate OS partition on my computers. This allows me to test new applications or procedures on 'my' system without disrupting 'my' system. When I converted from Windows 2000 SBS, I ran Windows SBS 2003 in a separate partition for several weeks while I was learning about it.

Eventually, when I was happy with it, I switched to SBS 2003 full time. My largest customer has 750 computers of which I take care of 75. I have had a total of 5 hours downtime on their serves since 1999. While my methods may not be conventional, my customers are happy. I use my system as a test bed so that when I go on site my customers have no surprises.

My engineering/manufacturing company (my core business) uses project management, mrp, accounting and cad software, all of which have server components. When a new update or software package comes out, I need to test it first. That's why I use the separate OS partitions.

Thanks, MikeMc

PS: The server has now been rebuilt with a clean install of SBS 2003 Premium without SP1. I may try an upgrade again tomorrow.

"Susan Bradley" <sbradcpa@xxxxxxxxxxxxxx> wrote in message

news:eBgrbjGZFHA.980@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

> If you have issues with your box, applying a service pack isn't the

> answer.

>

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- > Is that protector supported on SP1?
- >
- > Also how much of a production system is this? I never put a server os "on
- > a separate partition" that's more beta activity.
- >
- > Personally I always use Trend's script option for installs that is always
- > 100% perfect.
- >
- > If you had Trend did you either stop iisadmin or trend before instal?
- > Mine also got stuck on this step [see the sp1 document on
- > www.smallbizserver.net and all of this has been documented.
- >
- >
- > MikeMc wrote:
- >> I have had SBS 2003 Premium installed on my server since it came out. It
- >> has generally work fine without any problems. About a week ago I noticed
- >> that I could no longer use OWA. I would get a 401 error. If I ran the
- >> 'Connect to the Internet' wizard, the Firewall setup would error out.
- >> When I posted to the newsgroup, no one offered any solutions.
- >>
- >> I decided to reinstall SBS 2003 Premium with SP1 on a separate partition.
- >> I use V2i Protector and I made incremental 'images' as I rebuilt the
- >> system (i.e. base windows install, base + SBS – ISA 2000, base + SBS +
- >> SP1, base + SBS + SP1 + ISA 2004). This all when fine with only one
- >> problem. My SBS server has 19 hard drives if you count the 9 that are in
- >> a Firewire case beside the server. When the base Windows was installed I
- >> had to remap most of the drives including the CDROM. When the
- >> installation of SP1 continued it tried to fine its files on drive R which
- >> was now F. The dialog box did not have an option to select another
- >> location, so I had to cancel. I restored the previous image, edited the
- >> registry for the installation source, and started over.
- >>
- >> Once the SBS SP1 system was installed and Windows Updates where applied,
- >> I proceeded to install applications. First was V2I Protector which failed
- >> on reboot; GEARSecurity error– this was working on pre–SP1. Next was
- >> Trend Micro CSM. The install when ok, but when I tired to do a remote
- >> install to a client it would not accept the password; "The administrator
- >> does not have administrative rights". I tried several different installs
- >> of Trend Micro and the workstation I was building, all using images to
- >> backup and try again. Nothing worked.
- >>
- >> Next, I decided to try to upgrade the existing SBS installation. I first
- >> did a remote install of Trend Micro and everything when fine. During the
- >> upgrade, Outlook failed the upgrade, I was not concerned as I use Office
- >> 2003 Pro. Next, on the installation of ISA 2004, the wizard for internet
- >> connection failed at the Firewall and Certificate points. Once the
- >> upgrade was complete, the server was isolated from the internet, both in
- >> and out. There were a number of errors in the event logs. I tried to do a
- >> remote install on the workstation with Trend Micro and it failed again,
- >> same as before "The administrator does not have administrative rights".
- >> My guess is that this is an ISA 2004 issue.

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>> By Tuesday I need to have my system working again, especially the remote
>> access. Based on what has happened so far, I'm doing a complete reinstall
>> of SBS 2003 Premium with all updates except SP1. I do not believe that
>> this SP1 update was tested on enough different systems based on what I
>> have experienced. When I upgraded my Windows 2003 servers (web and file),
>> I had no problems at all. The SP1 upgrade on a new system when OK, until
>> the addition of third party applications. This is where the beta testing
>> failed.
>>
>> I will try this upgrade again in the fall, once the bugs have been worked
>> out.
>>
>> MikeMc
>>

• *Follow-Ups:*

- ◆ [Re: SBS 2003 Premium SP1 Upgrade Story](#)
 ◇ *From:* Susan Bradley, CPA aka Ebitz – SBS Rocks [MVP]
- ◆ [Re: SBS 2003 Premium SP1 Upgrade Story](#)
 ◇ *From:* wedor

• *References:*

- ◆ [SBS 2003 Premium SP1 Upgrade Story](#)
 ◇ *From:* MikeMc
- ◆ [Re: SBS 2003 Premium SP1 Upgrade Story](#)
 ◇ *From:* Susan Bradley

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