

Re: Mail stuck in deferred queue

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Is there something left in the Recipient Policy that is hold back the domainb mail? In Exchange system manager recipients/recipient policies/default policy properties.

Martin Smith <nospam.redsmartie@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

>While I have raised this issue in this group before I have not had any
>real response to help me solve the problem. I have taken many steps to
>try and trace the cause of the behaviour without success but I can now
>further describe what appears to happen.
>
>First a pre-ambule to the history of the configuration. We have domainA
>(servicing domaina.com and domainb.com) in which there were two
>servers. A group of users (with mail addresses of domainb.com) in a
>remote office were not being serviced effectively by this configuration
>and since they were effectively operationally independent a new SBS was
>installed. The new server was put into a new domainB, the MX record
>altered to a new pop3 catchall and the domainb.com mail addresses
>removed from the active directory user accounts on domainA. There are
>still reasons why the user accounts were to remain on domainB so they
>weren't deleted and their mail accounts on the original server still
>exist. So with new user accounts in domainB SBS they happily received
>and sent mail.
>
>The problem occurred when a user on domainA tried to send a mail to
>user@xxxxxxxxxxx and it didn't arrive. If they pick the name off the
>global address list it was delivered to the mailbox on exchange in
>domainA but not to the new server via the internet using the full
>address. All other domains posed no problem.
>
>I first checked that there was no reference remaining on the DNS or
>address templates of domainA's servers and did a reboot. I also
>verified that on the server with Exchange in domainA that a ping to
>mail.domainb.com resolved to the correct address, which it did.
>
>Looking at the queues in Exchange in domainA the following occurs. A
>mail is sent to user@xxxxxxxxxxx A default SMTP virtual server for
>domainb.com is created but the mail sits in the messages queued for

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>deferred delivery and are never delivered.

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>There are no further errors that I can see to give me any indication of
>what is going wrong.

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>I hope someone can offer any assistance as this has been unresolved for
>so long it has become a real problem wi