

Re: GPO Problem with new SBS 2003 installation

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-05/msg00976.html>

- *From:* "Lesia H." <itsplesia@xxxxxxxxxxxxxxxx>
 - *Date:* Wed, 4 May 2005 11:12:49 -0500
-

Lee,

The data you requested was sent last night.

Lesia

""Lee Li[MSFT]"" <leelili@xxxxxxxxxxxxxxxx> wrote in message
news:FUDeSqsTFHA.3336@xxxxxxxxxxxxxxxx

> Dear Lesia,

>

> Thank you for your update.

> Based on this condition, please provide me the following information files

> to perform further research on this issue:

>

> 1. Please download and run the MPSRPT_Alliance.EXE with the following URL

> on a problem Windows XP client

>

> <http://www.microsoft.com/downloads/details.aspx?FamilyId=CEBF3C7C-7CA5-408F->

> 88B7-F9C79B7306C0&displaylang=en

> And then send me the report file it had generated.

>

> 2. Refer to the following URL to enable the user environment debug logging

> on the Windows XP client

> 221833 How to enable user environment debug logging in retail builds of

> Windows

> <http://support.microsoft.com/?id=221833>

> Log into domain and then send me the Userenv.log it had generated.

>

> 3. Download and install the GPMC utility from the following URL on the SBS

> server:

>

> <http://www.microsoft.com/downloads/details.aspx?FamilyId=0A6D4C24-8CBD-4B35->

> 9272-DD3CBFC81887&displaylang=en

>

> After you installed GPMC.MSI, go to Start -> Run, type GPMC.MSC, it will

> load the GPMC console

> Right click on "group policy result" and choose wizard to generate a

> report for the problem XP client that we had collected the log files above

> server.

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- > (choose computer and select the properly user in the wizard)
- > Choose summary tab and right click on the icon in the "group policy result"
- > => save report to save the reort to a HTML file and give it to me.
- > Choose settings tab and right click on the icon in the "group policy result" => save report to save the reort to a HTML file again and give it to me.
- >
- > You can send all the files to leelili@xxxxxxxxxxxxxx
- >
- > I will wait for your update. Have a nice day!
- >
- > Sincerely,
- >
- > Lee Li
- > Microsoft Online Partner Support
- >
- > When responding to posts, please "Reply to Group" via your newsreader so that others may learn and benefit from your issue.
- > =====
- > Business–Critical Phone Support (BCPS) provides you with technical phone support at no charge during critical LAN outages or "business down" situations. This benefit is available 24 hours a day, 7 days a week to all Microsoft technology partners in the United States and Canada.
- >
- > This and other support options are available here:
- > BCPS:
- > <https://partner.microsoft.com/US/technicalsupport/supportoverview/40010469>
- > Others: <https://partner.microsoft.com/US/technicalsupport/supportoverview/>
- >
- > If you are outside the United States, please visit our International Support page:
- > <http://support.microsoft.com/default.aspx?scid=%2finternational.aspx>.
- >
- > =====
- > This posting is provided "AS IS" with no warranties, and confers no rights.
- >

• **Follow-Ups:**

- ◆ **Re: GPO Problem with new SBS 2003 installation**
◇ From: "Lee Li[MSFT]"

• **References:**

- ◆ **Re: GPO Problem with new SBS 2003 installation**
◇ From: "Lee Li[MSFT]"

Re: GPO Problem with new SBS 2003 installation

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