

## RE: SBS 2003 and Exchange question

**Source:**

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-03/5747.html>

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**From:** MarkL (*MarkL\_at\_discussions.microsoft.com*)

**Date:** 03/21/05

Date: Mon, 21 Mar 2005 08:43:10 -0800

Hi Bill and Frank,

Thank you for your quick response/confirmation Frank. Bill, your assessment is correct. This "anomaly" appeared in the morning report several hours after I rebooted the server. This reboot was affected after applying the aforementioned fixes per Harry's book. This morning's report did NOT show a second store process and was free of critical/system errors or performance related issues. Also, there have been no reports of email issues by clients thus far this morning. As far as testing is concerned, I will have to test later this evening as I am currently behind a packet shaper and firewall which prevent me from accessing the server. I will keep you posted! Thanks again for everyones help!!

Mark

"Bill Peng [MSFT]" wrote:

- > *Hi Mark,*
- >
- > *Thank you for posting here.*
- >
- > *Based on my knowledge, there should be only 1 store.exe at a time. I*
- > *noticed that the store processes you described in the post have different*
- > *Process IDs (PID), so I assume that Microsoft Exchange Information Store*
- > *service has been stopped and restarted (or server reboot).*
- >
- > *If the service restarts or the server reboots, store.exe will have*
- > *different PIDs and you will see more than 1 store process in the*
- > *performance log.*
- >
- > *Please go ahead to test:*
- >
- > *1. Whether there're 2 different store.exe PIDs in Task Manager.*
- > *2. Whether you're able to reproduce this issue.*
- >
- > *Please check whether there's any email access problems from the client*
- > *side. Also check whether there's any performance related issues.*
- >

> *I hope the above info helps.*  
>  
> *If you have any questions or update, please feel free to let me know.*  
>  
> *Bill Peng*  
> *MCSE 2000, MCDBA*  
> *Microsoft CSS Online Newsgroup Support*  
>  
> *Get Secure! – www.microsoft.com/security*  
> =====  
> *When responding to posts, please "Reply to Group" via your newsreader so*  
> *that others may learn and benefit from your issue.*  
> =====  
> *This posting is provided "AS IS" with no warranties, and confers no rights.*  
>  
> -----  
> > *Thread-Topic: SBS 2003 and Exchange question*  
> > *thread-index: AcUtkMMQX1+fNk4gRCWPSpuBzUmvLg==*  
> > *X-WBNR-Posting-Host: 63.201.91.48*  
> > *From: "?Utf-8?B?TWFya0w=?" <MarkL@discussions.microsoft.com>*  
> > *Subject: SBS 2003 and Exchange question*  
> > *Date: Sun, 20 Mar 2005 13:07:02 -0800*  
> > *Lines: 16*  
> > *Message-ID: <1C488FC5-D305-4027-BE4D-45B98887B384@microsoft.com>*  
> > *MIME-Version: 1.0*  
> > *Content-Type: text/plain;*  
> > *charset="Utf-8"*  
> > *Content-Transfer-Encoding: 7bit*  
> > *X-Newsreader: Microsoft CDO for Windows 2000*  
> > *Content-Class: urn:content-classes:message*  
> > *Importance: normal*  
> > *Priority: normal*  
> > *X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0*  
> > *Newsgroups: microsoft.public.windows.server.sbs*  
> > *NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.1.29*  
> > *Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl*  
> > *Xref: TK2MSFTNGXA02.phx.gbl microsoft.public.windows.server.sbs:155686*  
> > *X-Tomcat-NG: microsoft.public.windows.server.sbs*  
> >  
> > *My current server contains 1 Intel P4 CPU and 1.5GBs of RAM. It is running*  
> > *Exchange SP1 and has been patched with all Exchange related post SP1*  
> > *fixes.*  
> > *Last night I implemented 3 Exchange fixes listed in Harry Brelsford's*  
> > *newest*  
> > *book. Specifically, the /3GB Switch, The Shutdown Fix and the Memory*  
> > *Fragmentation Fix. I have Monitoring and Reporting enabled and noticed in*  
> > *this morning's report, under the Top 5 Processes by Memory Usage category,*  
> > *I*  
> > *now have 2 store processes:*  
> > *store – 3524 428MB*  
> > *store – 3712 145MB*

> >  
> >*Is this normal? Is is the result of the fixes that were implemented? I*  
> *have*  
> >*been unable to locate any info regarding this thus far except that*  
> *multiple*  
> >*instances being reported if one has multiple CPUs. Is this somehow related*  
> *to*  
> >*my single P4 cpu using Hyperthreading? I have not received any system or*  
> *App*  
> >*errors in the Event Logs but would like to satisfy my curiosity.*  
> >*TIA*  
> >  
>  
>