

## Re: Outlook and SBS2003/Exchange

**Source:**

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-03/4991.html>

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**From:** Grady W Smithey III ([office\\_at\\_islagiatt.org?subject=Regarding%20Your%20Post](mailto:office_at_islagiatt.org?subject=Regarding%20Your%20Post))

**Date:** 03/17/05

Date: Thu, 17 Mar 2005 15:18:37 -0600

Thanks for the tip, David – I'll have to keep it in mind if I have it happen to me again.

"David Elders" <david\_elders@hotmail.com.nospam> wrote in message news:uJUmhaoKFHA.1172@TK2MSFTNGP12.phx.gbl...

> *Had repeated issues with Outlook 2003 on our SBS 2000 box. On \*each\* occasion it turned out to be a single specific email which had arrived in the Inbox. Whether it was corrupted or malformed or whatever, it prevented the Cached Exchange Mode on the OL2K3 client from updating properly. Only the Inbox itself was affected – all other folders, including sub-folders of*

> *the Inbox continued to update fine.*

>

> *Used OWA to access the mailbox [with all the mail there, including the offending article and all the junk mail – 'cos OWA for Exchange 2K doesn't support the junk mail filter] and search for 'the likely candidate' and deleted it – a bit trial and error I know but has worked on each and every occasion thus far without us having to recourse to deleting profiles or recreating the OST file [we went through all that way back and after the problem kept resurfacing decided against continuing to do this].*

>

> *Might be worth a try?*

>

> *Regards,*

>

>

> *David*

>

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>

>

> *"Grady W Smithey III"*

<[office@islagiatt.org?subject=Regarding%20Your%20Post](mailto:office@islagiatt.org?subject=Regarding%20Your%20Post)>

> *wrote in message news:OVcGctmKFHA.572@tk2msftngp13.phx.gbl...*

> > *The only option I found that I could depend on was turning Cached Mode*

> > *off,*

> > *I fear. If anybody else knows a way to keep the OST file from going bad,*

> > I'd  
> > love to hear it as well.  
> >  
> > "Alex H" <APH@nospam\_moustraining.uk.com> wrote in message  
> > news:#FGk0kmKFHA.568@TK2MSFTNGP09.phx.gbl...  
> >> Yes agree – its gone wrong again – whats the best option?  
> >>>  
> >>> "Grady W Smithey III"  
> > <office@islagiatt.org?subject=Regarding%20Your%20Post>  
> >> wrote in message news:ujwknOmKFHA.1096@tk2msftngp13.phx.gbl...  
> >>> It's a useful feature, but once the OST file starts to go bad, all  
bets  
> >>> are  
> >>> off. Glad to hear you're back to good. :)  
> >>>>  
> >>>> "SJ" <someone@somewhere.com> wrote in message  
> >>>> news:O8fiFCgKFHA.2688@TK2MSFTNGP15.phx.gbl...  
> >>>>> Thanks – that was it  
> >>>>>  
> >>>>> A  
> >>>>>>  
> >>>>>> "Grady W Smithey III"  
> >>>>>> <office@islagiatt.org?subject=Regarding%20Your%20Post>  
> >>>>>> wrote in message news:%23U5yCaaKFHA.1620@TK2MSFTNGP14.phx.gbl...  
> >>>>>>> Do you have Cached Mode turned on? It could be as simple as a  
> >>>>>>> problem  
> >>>>>>> with  
> >>>>>>>> the file Outlook is caching its data in.  
> >>>>>>>>>  
> >>>>>>>>> "SJ" <someone@somewhere.com> wrote in message  
> >>>>>>>>> news:uv#bLfWKFHA.2800@TK2MSFTNGP10.phx.gbl...  
> >>>>>>>>>> Hi, I have a client workstation machine running Outlook 2003  
> > locally.  
> >>>>>>>>>> This  
> >>>>>>>>>>> morning for no apparent reason the machine could no longer get  
> > access  
> >>>>>>>>>> to  
> >>>>>>>>>>>> public folder, although the same user can if looged on through  
> >>>>>>>>>>>> OWA.,  
> >>>>>>>>>>>>> and  
> >>>>>>>>>>>>> on  
> >>>>>>>>>>>>>> another machine. i have looked at the logs etc, but cant find  
> >>>>>>>>>>>>>>> anything –  
> >>>>>>>>>>>>>>>> has anyone any ideas please?  
> >  
> >  
>  
>