

Installation terminates when "documents & Setting" not in default location

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Hi all,

I hope somebody here can help me out or tell me why my current method of installation is not working.

At the moment I'm developing a full unattended installation script for the Windows 2003 Server family, including sbs2003. The winnt.sif file works very well in so far that the initial installation is fully unattended and without any errors. The problem occurs when the Windows 2003 SBS integration phase starts.

The initial integration step (promoting to a Domain controller) works okay. Right after continuing on the "components summary" dialog the setup program crashes with the following error message:

"A problem has been encountered while installing the Setup files. Cancelling setup"

After that I can only select "finish" or "cancel" and in both situations the setup program terminates.

Through much trial and error (I must have done like 30 installations) I've found out that the error only happens when the "documents & settings" directory is not in the default location (on the same drive as where SBS2003 is installed, normally c:).

In my case this folder has been moved to the E: drive with the help of the following entry in the winnt.sif file.

```
ProfilesDir = "E:\Documents and Settings"
```

This is the preferred way, as Microsoft describes in their documentation:
<http://support.microsoft.com/kb/q236621/>

So, after trying different leads I'm a bit at a lost. I have no idea why the setup program trips over this alternative "documents and settings" location. The

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errorlog (see below below) contains some information but I see nothing that is related to that specific folder location.

I hope somebody can shine some light on this..

TIA,

Marco

===== contents of errorlog.txt from C:\Program Files\Microsoft Integration\Windows Small Business Server 2003\Logs =====

```
[03/03/05,20:49:32] setup.exe: [2] Could not set IR_MAINT on component: Fax
Services
[03/03/05,20:49:32] setup.exe: [2] Could not set IR_MAINT on component: Updating
Configuration
[03/03/05,20:51:16] WizardUI: [2] ISetupManager::GetGlobalCustomProperty()
failed in CPageBase::GetGlobalProperty(): GUID =
{F205AE18-9D39-4E3C-A4BA-12FBA060ED91}
[03/03/05,20:51:16] WizardUI: [2] ISetupManager::GetGlobalCustomProperty()
failed in CPageBase::GetGlobalProperty(): GUID =
{F205AE18-9D39-4E3C-A4BA-12FBA060ED91}
[03/03/05,20:51:27] Licensing: [2] FindLinkByTarget failed to find the licensing
link with error [-2147024894].
[03/03/05,20:51:27] Licensing: [2] UpdateLinkPath failed to update the licensing
link with error [-2147024893].
[03/03/05,20:51:30] WizardUI: [2] ISetupManager::GetGlobalCustomProperty()
failed in CPageBase::GetGlobalProperty(): GUID =
{FBCCE6F3-9E2D-464D-A4E7-12FBFD515395}
[03/03/05,20:51:30] WizardUI: [2] ISetupManager::GetGlobalCustomProperty()
failed in CPageBase::GetGlobalProperty(): GUID =
{FBCCE6F3-9E2D-464D-A4E7-12FBFD515395}
[03/03/05,20:51:57] WizardUI: [2] ISetupManager::GetGlobalCustomProperty()
failed in CPageBase::GetGlobalProperty(): GUID =
{FBCCE6F3-9E2D-464D-A4E7-12FBFD515395}
[03/03/05,20:52:00] WizardUI: [2] ISetupManager::GetGlobalCustomProperty()
failed in CPageBase::GetGlobalProperty(): GUID =
{FBCCE6F3-9E2D-464D-A4E7-12FBFD515395}
[03/03/05,20:52:01] WizardUI: [2] ISetupManager::GetGlobalCustomProperty()
failed in CPageBase::GetGlobalProperty(): GUID =
{FBCCE6F3-9E2D-464D-A4E7-12FBFD515395}
[03/03/05,20:52:09] setup.exe: [0] CreateDirectoryLayout(), error log file name
invalid [C:\Program Files\Microsoft Integration\Windows Small Business Server
2003\Logs\SBSMSI-Licensing.LOG]
[03/03/05,20:52:09] setup.exe: [2] InstallSetupFiles : CreateDirectoryLayout
failed
[03/03/05,20:52:13] setup.exe: [2] ISetupManager::InstallSetupFiles() failed in
ISetupManager::RunInstallLists
[03/03/05,20:52:13] setup.exe: [2] Unable to query for the
g_szRegvalSuiteLocation value in CSetupManager::RemoveSetupFiles()
[03/03/05,20:52:13] setup.exe: [2] ISetupManager::RunInstallFromThread() failed
```

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```
in ISetupManager::RunInstall()
[03/03/05,20:52:13] WizardUI: [2] ISetupManager::GetGlobalCustomProperty()
failed in CPageBase::GetGlobalProperty(): GUID =
{63ECC03C-3D58-4074-903D-E80CFC5BDC25}
```