

Re: Remote Web Workplace Partially Works

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-02/1538.html>

From: Les Connor [SBS Community Member – SBS MVP] (*les.connor_at_DEL.cfive.ca*)

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Date: Thu, 3 Feb 2005 23:01:26 -0600

Here's one of the more bizarre reasons why 4125 might not be available. I've seen Exchange take over ports in SBS2k, but not in SBS2k3. This KB says it can happen:

<http://support.microsoft.com/?id=886209>

Here's another one I haven't experienced.

<snip>

Windows XP SP2 has a pop-up blocker which may block the Web RDP session. In Internet Explorer on the workstation you are connecting from, go to Tools, Internet Options, then click on the Privacy tab, remove the check for Block pop-ups. Close and reopen IE and check if you can connect now. If you have third party popup blocking software installed, disable it.

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Les Connor [SBS Community Member - SBS MVP]

SBS Rocks !

"Gary Cee" <GaryCee@discussions.microsoft.com> wrote in message news:D2AD38B2-3984-466D-AC7D-F2C2FF8B8B4A@microsoft.com...

> Les,

>

> Responses to your questions:

>

> a) I opened port 4125 on the SBS server following the guidance of KB
> article
> 828053

> b) User permissions are set on the computers I'm trying to connect to.

> c) Remote connection should be enabled on the workstations as I did use
> the
> wizard.

>

> I've logged in as Administrator and still can't connect to desktops.

>

> I made a Remote Connection Disk from the Server Management snap in and
> tried
> again to get the home machine to connect to network desktops - still no
> luck.

> The problem continues.

>

> Any more suggestions?

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>
> Thanks.
>
>
> "Les Connor [SBS Community Member - SBS M" wrote:
>
>> Hi Gary,
>>
>> This can be caused by several things.
>>
>> a) port 4125 TCP not being open/forwarded to the sbs.
>> b) no user permissions on the computer(s) you're connecting to.
>> c) remote connections not enabled on the workstation(s) - but should be
>> set
>> if you used the add computer wizard and /connectcomputer when setting up
>> the
>> workstation.
>>
>> How about if you log in to RWW as an administrator, can you connect to
>> the
>> server desktop ? If you can't get there either, it's likely the port
>> issue.
>>
>> --
>> Les Connor [SBS Community Member - SBS MVP]
>> -----
>> SBS Rocks !
>>
>>
>> "Gary Cee" <GaryCee@discussions.microsoft.com> wrote in message
>> news:49646171-BDC5-49E7-85F1-24CDAA0C3048@microsoft.com...
>> >I am using SBS 2003 in my office and am trying to connect from home to
>> >the
>> > SBS network using Remote Web Workplace. Home machine has WinXP Media
>> > Center
>> > Edition (with SP2). I can connect to SBS using http://xxx.xxx.xx.x
>> > /remote
>> > (where x's are static IP address on my office cable modem and can logon
>> > successfully. The server and workstation names show up correctly when
>> > I
>> > select Connect to Server Desktops or Connect to Workstation Desktops
>> > but I
>> > can't actually connect. I receive the following message:
>> >
>> > "The client could not connect to the remote computer. Remote
>> > connections
>> > might not be enabled or the computer might be too bust to accept new
>> > connections. It is also possible that network problems are preventing
>> > your
>> > connection please try connecting again later. If the problem continues
>> > to
>> > occur, contact your administrator."
>> >
>> > I've re-done the Web Workplace at the server several times but the
>> > problem
>> > persists. The home machine has the Windows firewall enabled. My home
>> > Internet connection is via a Linksys router. Disabling the Windows and
>> > router firewalls did not solve the problem. Likewise for reducing the
>> > security settings in IE.
>> >
>> > Home machine is running MS Office 2003 and I am using Outlook 2003. OWA
>> > works partially. Can see and delete my email on the server but can't
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>> > send
>> > or
>> > reply to messages.
>> >
>> > Any body know why the problem is occurring and how to resolve?
>> >
>> > Thanks.
>> >
>> >
>>
>>
>>
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