

Re: Still cannot install 831464 hot fix..

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-02/0525.html>

From: Ron_b (*Ronb_at_discussions.microsoft.com*)

Date: 02/01/05

Date: Mon, 31 Jan 2005 19:29:06 -0800

thanks neo for the quick reply, I will try this tomorrow, I have tried everything I could think of and just about everything that anyone could suggest.

"neo [mvp outlook]" wrote:

- > Check the local computer certificate store to see if the Trusted Root
- > Certificates have been deleted or corrupted. The steps would be...
- >
- >
- > 1) Logon to the server with local administrator privileges
- > 2) Select Start | Run
- > 3) Type: MMC
- > 4) OK button
- > 5) Select File | Add/Remove Snap-in
- > 6) Select Add button
- > 7) Pick Certificates
- > 8) Select Computer Account > Next
- > 9) Select Local Computer > Finish
- > 10) Select Close/OK to return to console window
- > 11) Expand Trusted Root Certificate Authorities
- > 12) Select Certificates folder
- > 13) Do the following "Issued To" certificates exist?
- >
- > * Copyright(c) 1997 Microsoft Corp., Expire: 12-30-1999 Purpose: Time
- > stamping
- > * Microsoft Authenticode(tm) Root Authority, Expire: 12-31-1999 Purpose:
- > Secure Email, Code Signing
- > * Microsoft Root Authority, Expire: 12-31-2020 Purpose: ALL
- > * NO LIABILITY ACCEPTED, (c) 97 Verisign Inc., Expire: 1-7-2004 Purpose:
- > Time Stamping
- > * Verisign Commercial Software Publishers CA, Expire: 1-7-2004 Purpose:
- > Secure Email, Code Signing
- > * Thawte Timestamping CA, Expire: 12-31-2020 Purpose: Time Stamping
- >
- > These are the magic 6 certificates that make the PKI technology work for
- > Microsoft Windows. Since you are missing the rest, the server will not be

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> able to verify websites using the HTTPS protocol (missing verisign, thawte,
> ..etc) or other services that require encryption/decryption.
>
> /neo
>
> ps – if you get to step 12 and there is no certificate store, it means the
> entire certificate store has been deleted/wiped. Only way I know how to
> reload is to acquire the certificates from another machine and load them
> manually.
>
> "Ron_b" <Ronb@discussions.microsoft.com> wrote in message
> news:385012AB-7BC2-4413-8AB3-43C9F1A1198F@microsoft.com...
> >I have posted several messages about this and nobody seems to want to work
> > with this one. It must be a bad problem. I have tried to install hot fix
> > 831464 on my sbs server 2003, it gives me the error:
> > Setup could not verify data integrity of update.inf, make sure that
> > cryptographic service is running on this machine.
> > Can anyone help me with this...?
>
>
>