

Re: Remote Web Workplace logon problem

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-01/7813.html>

From: Bill Peng [MSFT] (*v-bpeng_at_online.microsoft.com*)

Date: 01/27/05

Date: Thu, 27 Jan 2005 05:33:00 GMT

Hi Richard,

Please make sure that you've backed up current metabase before doing so. After you restore metabase from another computer, it will copy all IIS configuration information (ONLY IIS configuration information) from that computer, including the configuration of the monitoring vdir.

You can also try reinstall monitoring component by following these steps.

– Uninstall the SBS Monitoring component

1. Click Start, click Control Panel, and then click Add or Remove Programs.
2. Select Windows Small Business Server 2003 and then click Change/Remove. The Setup Wizard appears.
3. Click Next to start the wizard.
4. On the Windows Configuration page, click Next.
5. On the Component Selection page, in the Action column, change Server Tools to Maintenance, change Monitoring component to Remove, and then click Next.
6. On the Component Summary page, click Next.
7. Click Finish.

– Uninstall Microsoft SQL Server Desktop Engine (SBSMONITORING)

In Add or Remove Programs, select Microsoft SQL Server Desktop Engine (SBSMONITORING) and then click Remove. A dialog box appears. To confirm that you want to remove, click Yes.

– Delete Registry Keys

1. Delete
HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\SmallBusinessServer\Monitoring
2. Delete
HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Microsoft SQL Server\SBSMONITORING

– Delete IIS Virtual Directory

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1. Open IIS, expand servername, Web Sites, Default Web Site
2. Delete Monitoring

– Rename Folders

1. Rename C:\Program Files\Microsoft SQL Server\MSSQL\$SBSMONITORING to MSSQL\$SBSMONITORING.OLD
2. Rename c:\inetpub\monitoring to monitoring.old

– Install the Monitoring component

1. In Add or Remove Programs, select Windows Small Business Server 2003 and then click Change/Remove. The Setup Wizard appears.
2. Click Next.
3. On the Windows Configuration page, click Next.
4. On the Component Selection page, in the Action column, change Server Tools to Maintenance, change Monitoring component to Install, and then click Next.
5. On the Logon Information page, click Next.
6. On the Component Summary page, click Next.
7. Click Finish.

I hope the above info helps.

Have a nice day!

Bill Peng
MCSE 2000, MCDBA
Microsoft Online Partner Support

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=====

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>From: "Richard Cass" <richardcass_AT_NO_SPAM_micronav.co.uk>

>References: <[elAEyiK\\$EHA.3596@TK2MSFTNGP12.phx.gbl](mailto:elAEyiK$EHA.3596@TK2MSFTNGP12.phx.gbl)>

<[xσμα9Sf\\$EHA.3048@cpmsftngxa10.phx.gbl](mailto:xσμα9Sf$EHA.3048@cpmsftngxa10.phx.gbl)>

<[#0#3Tzj\\$EHA.3120@TK2MSFTNGP12.phx.gbl](mailto:#0#3Tzj$EHA.3120@TK2MSFTNGP12.phx.gbl)>

<[QrKQT\\$s\\$EHA.2768@cpmsftngxa10.phx.gbl](mailto:QrKQTsEHA.2768@cpmsftngxa10.phx.gbl)>

<[n9gtF41\\$EHA.1680@cpmsftngxa10.phx.gbl](mailto:n9gtF41$EHA.1680@cpmsftngxa10.phx.gbl)>

<#1qrU8cAFHA.208@TK2MSFTNGP12.phx.gbl>

<ORBtRliAFHA.2712@TK2MSFTNGP15.phx.gbl>

<[Sah\\$RQqAFHA.2660@cpmsftngxa10.phx.gbl](mailto:Sah$RQqAFHA.2660@cpmsftngxa10.phx.gbl)>

>Subject: Re: Remote Web Workplace logon problem

>Date: Wed, 26 Jan 2005 10:06:01 -0000

>Lines: 311

>Organization: Micro Nav Ltd

>X-Priority: 3

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>X-MSMail-Priority: Normal
>X-Newsreader: Microsoft Outlook Express 6.00.2900.2180
>X-RFC2646: Format=Flowed; Original
>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2180
>Message-ID: <Ogtz564AFHA.4044@TK2MSFTNGP14.phx.gbl>
>Newsgroups: microsoft.public.windows.server.sbs
>NNTP-Posting-Host: mail.micronav.co.uk 217.207.61.170
>Path:
cpmsftngxa10.phx.gbl!TK2MSFTFEED02.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP14
.phx.gbl
>Xref: cpmsftngxa10.phx.gbl microsoft.public.windows.server.sbs:140788
>X-Tomcat-NG: microsoft.public.windows.server.sbs
>
>Bill,
>
>Does the IIS metabase contain data relevant to the Monitoring feature and
>Health Monitor? Is it safe to restore from a copy of the metabase.xml in
an
>attempt to fix the problems that I am having with configuring both
>Monitoring and HealthMon.
>
>As I said, there was talk about being able to import a set of parameters
>into HealthMon from another computer. Is this possible?
>
>Many thanks,
>Richard
>
>""Bill Peng [MSFT]"" <v-bpeng@online.microsoft.com> wrote in message
>news:Sah\$RQqAFHA.2660@cpmsftngxa10.phx.gbl...
>> Hi Richard,
>>
>> Do you mean the metabase of the IIS?
>>
>> Please refer to the following KB article:
>>
>> How To Create a Metabase Backup by Using IIS 6.0 in Windows Server 2003
>> <http://support.microsoft.com/default.aspx?scid=kb;en-us;324277>
>>
>> If this is not the point, please feel free to let me know.
>>
>> Have a nice day!
>>
>> Bill Peng
>> MCSE 2000, MCDBA
>> Microsoft Online Partner Support
>>
>> Get Secure! – www.microsoft.com/security
>> =====
>> When responding to posts, please "Reply to Group" via your newsreader so
>> that others may learn and benefit from your issue.
>> =====

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>> *This posting is provided "AS IS" with no warranties, and confers no
>> rights.*

>> -----

>>> *From: "Richard Cass" <richardcass_AT_NO_SPAM_micronav.co.uk>*

>>> *References: <elAEyiK\$EHA.3596@TK2MSFTNGP12.phx.gbl>*

>> *<xsm9Sf\$EHA.3048@cpmsftngxa10.phx.gbl>*

>> *<#0#3Tzj\$EHA.3120@TK2MSFTNGP12.phx.gbl>*

>> *<QrKQT\$s\$EHA.2768@cpmsftngxa10.phx.gbl>*

>> *<n9gtF41\$EHA.1680@cpmsftngxa10.phx.gbl>*

>> *<#1qrU8cAFHA.208@TK2MSFTNGP12.phx.gbl>*

>>> *Subject: Re: Remote Web Workplace logon problem*

>>> *Date: Mon, 24 Jan 2005 15:56:03 -0000*

>>> *Lines: 226*

>>> *Organization: Micro Nav Ltd*

>>> *X-Priority: 3*

>>> *X-MSMail-Priority: Normal*

>>> *X-Newsreader: Microsoft Outlook Express 6.00.2900.2180*

>>> *X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2180*

>>> *X-RFC2646: Format=Flowed; Original*

>>> *Message-ID: <ORBtR1iAFHA.2712@TK2MSFTNGP15.phx.gbl>*

>>> *Newsgroups: microsoft.public.windows.server.sbs*

>>> *NNTP-Posting-Host: mail.micronav.co.uk 217.207.61.170*

>>> *Path:*

>>

cpmsftngxa10.phx.gbl!TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGP15

>> phx.gbl

>>> Xref: cpmsftngxa10.phx.gbl microsoft.public.windows.server.sbs:140141

>>> X-Tomcat-NG: microsoft.public.windows.server.sbs

>>>

>>> *Bill,*

>>>

>>> *Tnaks for your perseverance on this issue.*

>>>

>>> *The status is that I did remove WSS & IIS, and reinstalled both those and*

>>> *ProjectSever (still on my 2nd server). Companyweb seem to be working OK,*

>> *but*

>>> *I have not fully tested PS. Remote Web Workspace and OWA also work.*

>>>

>>> *However, the re-installation of the WSS/IIS parts seems to have broken
the*

>>> *Monitoring and Health Monitor features.*

>>>

>>> *Running the Set Up Monitoring Reports and Alerts causes the last 3*

>> *sections*

>>> *to fail. It then doesn't set up the reports to get e-mailed, although I*

>> *have*

>>> *done this manually and they do appear. I have tried the re-install option*

>> *as*

>>> *well.*

>>>

>>> *Health Monitor keeps popping up an error (dredger?) on reboot, and shows*

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>>>nothing in the tree under the server name. I have tried reinstalling this
>>>outside of the SBS setup method.
>>>I read in a webcast that it is possible to export the settings from HN
and
>>>import it to another computer. I do not see how this can be done.
>>>
>>>Are there any registry or IIS settings that I should be able to import or
>>>cross-reference from another SBS machine?
>>>
>>>Many thanks,
>>>Richard
>>>
>>>"Bill Peng [MSFT]" <v-bpeng@online.microsoft.com> wrote in message
>>>news:%231qrU8cAFHA.208@TK2MSFTNGP12.phx.gbl...
>>>> Hi Richard,
>>>>
>>>> I'd like to provide you another info for your reference.
>>>>
>>>> Please check whether this file exists:
>>>>
>>>> Inetpub\wwwroot\web.config
>>>>
>>>> Please backup, remove that file and test the issue again.
>>>>
>>>> Have a nice day!
>>>>
>>>> --
>>>> Bill Peng
>>>> MCSE 2000, MCDBA
>>>> Microsoft Online Partner Support
>>>>
>>>> Get Secure! – www.microsoft.com/security
>>>> =====
>>>> When responding to posts, please "Reply to Group" via your newsreader
so
>>>> that others may learn and benefit from your issue.
>>>> =====
>>>> This posting is provided "AS IS" with no warranties, and confers no
>>>> rights.
>>>> ""Bill Peng [MSFT]"" <v-bpeng@online.microsoft.com> wrote in message
>>>> news:n9gtF41\$EHA.1680@cpmsftngxa10.phx.gbl...
>>>>> Hi Richard,
>>>>>
>>>>> After discussing with my Tech Lead, we recommend you to restore the
WSS
>>>>> and
>>>>> IIS to make SBS Server work.
>>>>>
>>>>> Since this issue is critical and impact your business, please
>>>>> contacting
>>>>> PSS support to check out whether we're able to install another Project

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>>>>> *Server and make it work with SBS.*
>>>>>
>>>>> *Thanks & Regards,*
>>>>>
>>>>> *Bill Peng*
>>>>> *MCSE 2000, MCDBA*
>>>>> *Microsoft Online Partner Support*
>>>>>
>>>>> *Get Secure! – www.microsoft.com/security*
>>>>> =====
>>>>> *When responding to posts, please "Reply to Group" via your newsreader*
>>>>> *so*
>>>>> *that others may learn and benefit from your issue.*
>>>>> =====
>>>>> *This posting is provided "AS IS" with no warranties, and confers no*
>>>>> *rights.*
>>>>> -----
>>>>> >X-Tomcat-ID: 190354810
>>>>> >References: <elAEyiK\$EHA.3596@TK2MSFTNGP12.phx.gbl>
>>>>> <xsm9Sf\$EHA.3048@cpmsfngxa10.phx.gbl>
>>>>> <#0#3Tzj\$EHA.3120@TK2MSFTNGP12.phx.gbl>
>>>>> >MIME-Version: 1.0
>>>>> >Content-Type: text/plain
>>>>> >Content-Transfer-Encoding: 7bit
>>>>> >From: v-bpeng@online.microsoft.com ("Bill Peng [MSFT]")
>>>>> >Organization: Microsoft
>>>>> >Date: Thu, 20 Jan 2005 09:09:33 GMT
>>>>> >Subject: Re: Remote Web Workplace logon problem
>>>>> >X-Tomcat-NG: microsoft.public.windows.server.sbs
>>>>> >Message-ID: <OrKQT\$s\$EHA.2768@cpmsfngxa10.phx.gbl>
>>>>> >Newsgroups: microsoft.public.windows.server.sbs
>>>>> >Lines: 141
>>>>> >Path: cpmsfngxa10.phx.gbl
>>>>> >Xref: cpmsfngxa10.phx.gbl microsoft.public.windows.server.sbs:139006
>>>>> >NNTP-Posting-Host: tomcatimport2.phx.gbl 10.201.218.182
>>>>> >
>>>>> >Hi Richard,
>>>>> >
>>>>> >To restore IIS metabase, please follow these steps.
>>>>> >
>>>>> >1. Open IIS snap-in.
>>>>> >2. Open Properties on the server object.
>>>>> >3. Check the box "Enable direct metabase edit".
>>>>> >4. Open Windows Explorer and navigate to the following directory:
>>>>> >C:\WINDOWS\System32\inetsrv.
>>>>> >5. Make a backup of metabase.xml.
>>>>> >6. Restore metabase.xml from a backup taken before the IIS changes.
>>>>> >7. Run "iisreset" command.
>>>>> >
>>>>> >I will provide more research on your issue. If I have further info, I
>>>>> will

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>>>>> >post back and let you know.
>>>>> >
>>>>> >Have a nice day!
>>>>> >
>>>>> >Bill Peng
>>>>> >MCSE 2000, MCDBA
>>>>> >Microsoft Online Partner Support
>>>>> >
>>>>> >Get Secure! – www.microsoft.com/security
>>>>> >=====

>>>>> >When responding to posts, please "Reply to Group" via your newsreader
>> so
>>>>> >that others may learn and benefit from your issue.
>>>>> >=====

>>>>> >This posting is provided "AS IS" with no warranties, and confers no
>>>> rights.
>>>>> >-----

>>>>> >>From: "Richard Cass" <richardcass_AT_NO_SPAM_micronav.co.uk>
>>>>> >>References: <[elAEyiK\\$EHA.3596@TK2MSFTNGP12.phx.gbl](mailto:elAEyiK$EHA.3596@TK2MSFTNGP12.phx.gbl)>
>>>>> >><[xsma9Sf\\$EHA.3048@cpmsftngxa10.phx.gbl](mailto:xsma9Sf$EHA.3048@cpmsftngxa10.phx.gbl)>
>>>>> >>Subject: Re: Remote Web Workplace logon problem
>>>>> >>Date: Wed, 19 Jan 2005 15:37:08 -0000
>>>>> >>Lines: 89
>>>>> >>Organization: Micro Nav Ltd
>>>>> >>X-Priority: 3
>>>>> >>X-MSMail-Priority: Normal
>>>>> >>X-Newsreader: Microsoft Outlook Express 6.00.2900.2180
>>>>> >>X-RFC2646: Format=Flowed; Original
>>>>> >>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.2900.2180
>>>>> >>Message-ID: <[#0#3Tzj\\$EHA.3120@TK2MSFTNGP12.phx.gbl](mailto:#0#3Tzj$EHA.3120@TK2MSFTNGP12.phx.gbl)>
>>>>> >>Newsgroups: microsoft.public.windows.server.sbs
>>>>> >>NNTP-Posting-Host: mail.micronav.co.uk 217.207.61.170
>>>>> >>Path:
>>>>>
>>>>>>cpmsftngxa10.phx.gbl!TK2MSFTFEED01.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFT
NG
>> P1
>>>>> 2
>>>>> >.phx.gbl
>>>>> >>Xref: cpmsftngxa10.phx.gbl
microsoft.public.windows.server.sbs:138757
>>>>> >>X-Tomcat-NG: microsoft.public.windows.server.sbs
>>>>> >>
>>>>> >>Bill,
>>>>> >>
>>>>> >>Thanks for replying, but I have to say that what was contained in
>>>>> >>your
>>>>> >>reply
>>>>> >>was the worst possible solution for me to hear! :-(
>>>>> >>
>>>>> >>Let me explain: I had been monitoring various forums and joining

>>>> *relevant*
>>>>> >>*webcasts regarding Project Server 2003 for quite a while, and the*
>>>> *opinion*
>>>>> >>*was (from MS) that it was not recommended to run PS2003 on your*
>> *SBS2003*
>>>>> >*box.*
>>>>> >>*I could understand the logic – performance issues etc – so I*
>> *purchased*
>>>>> >>*a*
>>>>> >*new*
>>>>> >>*server and W2k3 OS to support the recommendation of a separate*
server
>>>> *for*
>>>>> >>*PS2003.*
>>>>> >>*As I mentioned below, I was successful in installing it on my second*
>>>>> >*server*
>>>>> >>*but I now believe the mistake I made was to extend the Default Web*
>>>>> >>*Site.*
>>>>> >>*This broke the SBS2003 features I listed.*
>>>>> >>*So to have to uninstall/reinstall IIS & SharePoint is bad news!*
>>>>> *Especialy*
>>>>> >>*as I have other IIS dependent apps installed.*
>>>>> >>
>>>>> >>*I am still not sure why it would not be possible to run PS2003 on my*
>>>>> >*second*
>>>>> >>*server as long as I do not upgrade/extend the Default Web Site.*
>>>>> >>
>>>>> >>*But is there any other way to wind back the Default Web Site?*
>>>>> >>*What do you mean by reset the IIS metabase? Can I use one of the*
>>>> *atomic*
>>>>> >>*backups (restored from a system backup taken before the IIS*
>>>>> >>*changes) –*
>>>> *if*
>>>>> >*I*
>>>>> >>*knew where to find them?*
>>>>> >>*Will re–installing the full suite of components under the SBS setup*
>>>>> >*routine*
>>>>> >>*replace the Default Web Site?*
>>>>> >>
>>>>> >>*Hoping that you can help further.*
>>>>> >>*Many thanks*
>>>>> >>*Richard*
>>>>> >>
>>>>> >>*""Bill Peng [MSFT]"" <v–bpeng@online.microsoft.com> wrote in message*
>>>>> >>*news:xsm9Sf\$EHA.3048@cpmsftngxa10.phx.gbl...*
>>>>> >>> *Hi Richard,*
>>>>> >>>
>>>>> >>> *After discussing with Project specialists, we recommend you to*
>>>>> >>> *install*
>>>>> >>> *Project on the SBS server. We do not recommend you to extend the*
>>>> *Default*

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>>>>> >>> *Web Site in a particular SBS installation, and there's no easy way*
>> *to*
>>>>> >>> *recover from this kind of scenario.*
>>>>> >>>
>>>>> >>> *At this point, I recommend you to reset IIS metabase, reinstall*
>>>>> >>> *WSS,*
>>>>> >>> *reinstall Exchange Vdir. Please follow KB 887305 How to re-install*
>>>>> >>> *Internet*
>>>>> >>> *Information Services (IIS) 6.0 in Windows Small Business Server*
>>>>> >>> *2003*
>>>>> >>> <http://support.microsoft.com/?id=887305>
>>>>> >>>
>>>>> >>> *Then, you may want to install Project Server. Please refer to the*
>>>>> >>> *following*
>>>>> >>> *article:*
>>>>> >>>
>>>>> >>>
>>>>>> <http://www.sbslinks.com/Project%20Server%202003%20Install%20on%20SBS%202003>
20
>> 03
>>>>
>>>>
>>>
>>>
>>>
>>>
>>
>
>
>