

Re: Users unable to access server update

Source:

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From: John (jk_at_rt.com)

Date: 01/26/05

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Well,

I was wrong about the access problems with one of the users. They were unable to access just a shared folder. However, they were able to access it in the past. She was part of a security group that accessed this folder. She was not in the group when I rechecked the share. I think that perhaps I reran the user permissions wizard which took her out of the security group. :-)

I am still working on the last user that is able to login but can't access Sharepoint or Outlook. He can access the shared drive.

John

"John" <jk@rt.com> wrote in message
news:uVOIE2yAFHA.1396@tk2msftngp13.phx.gbl...
> I have 2 users that are having access problems.
>
> Windows 2003 SBS Standard
>
> Both systems are XP Pro with SP2
>
> One user called today to say that he could not logon to his PC. I
> believed that his password had expired show I reset it. He can now login
> but he can't access Outlook, Sharepoint or the company shared folder. He
> gets a login window when he tried to access Sharepoint or Outlook.
>
> Another user is experiencing similar problems.
>
> There are a total of 15 users and these are the only two that are having
> problems. I am going to the site to see to reboot the server to see if
> that solves the problem.
>
> Am I missing anything?
>
>
> John

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