

Re: How do I get default service change to stay

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-01/7377.html>

From: Les Connor [SBS Community Member – SBS MVP] (*les.connor_at_DEL.cfive.ca*)

Date: 01/25/05

Date: Tue, 25 Jan 2005 16:41:31 -0600

Hi Dave,

It's all a shame ;-(. You might be able to configure x smtp connectors, one for each user ;-(. Less work than each workstation, but not much and still a PITA – this is anti server behaviour by your ISP.

/snip

I am not going to configure their single server as a host to their
> *in-house applications, data files, AND as an Internet SMTP Mail Server.*
/snip

This is exactly what SBS is designed to do, and we do it every day ;-). It's a shame you feel that way, and that (and your ISP are preventing) your customers from realizing value. Data protection, accessibility (OWA, Outlook over HTTP), and reduced administration costs – you lose on all counts.

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Les Connor [SBS Community Member – SBS MVP]

SBS Rocks !

"Dave G." <Dave G.@discussions.microsoft.com> wrote in message
news:CCFC06B4-CB56-44C4-8E2A-734C61C060AA@microsoft.com...

> Les,

>

> Because each individual ISP email account (john@company.com,
> mary@company.com etc.) MUST authenticate with the ISP SMTP server with
> their

> individual account name (john@company.com, mary@company.com etc.) and
> password, I cannot setup the Exchange server as a central sending point
> for

> outbound email since the SMTP connector has no provision for multiple
> SMTP1

> accounts and passwords. If their ISP did not have these security
> requirements (I think it is a way they control relay abuse from client
> systems), I would be using the POP connector to retrieve email and the
> SMTP

> connector to send email.

> Many of my clients use this same ISP to host their email. These clients
> have 3 to 10 users, a single SBS server, and no in-house IT knowledgeable
> staff. I am not going to configure their single server as a host to their
> in-house applications, data files, AND as an Internet SMTP Mail Server.

Re: How do I get default service change to stay

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> This
> is why I configure each users Outlook profile with an Internet Service
> setup
> to send and retrieve Internet email to and from the ISP mail servers
> without
> going through Exchange. The Exchange service is used for in-house email
> between users and for their mailboxes and public folders. All email,
> in-house and Internet is stored in their Exchange mailboxes (not in local
> *.pst files). For only a small number of users, I feel this is the
> simplest
> solution under the constraints of this ISP.
>
> My only problem has been that if the ISP service in the Outlook profile is
> not the default account, outbound Internet email is sent to the Exchange
> server, not to the ISP mail server. It looks like your added registry key
> will prevent the SBS default login script from resetting the default
> service
> to the Exchange service. If so, then my problem is solved.
>
> "Les Connor [SBS Community Member - SBS M]" wrote:
>
>> You don't need the regedit if all your mail is going through exchange,
>> which
>> is the recommended setup. You only need the regedit if you want Outlook
>> to
>> default to an Internet Mail account, instead of an Exchange account.
>>
>> Exchange can use the pop3 connector to pull or retrieve email from
>> external
>> pop boxes, such as those you may have at an ISP. The pop3 connector can
>> pull
>> mail from multiple pop boxes into one user account; or from one pop box
>> to
>> one user account; or from one pop box to multiple users accounts if you
>> have
>> a global pop box at the ISP.
>>
>> Sending is different from receiving. Sending is always done via SMTP. In
>> the
>> case your Outlook is sending directly to the internet, not via your
>> Exchange
>> server (not recommended), you set the SMTP server you are sending to
>> (presumably your ISP) and credentials in every copy of Outlook.
>>
>> If you send via your Exchange server, you can still send via your ISP
>> SMTP
>> server (this is called smarthost), but the advantages are a) only one
>> place
>> to configure SMTP, b) all mailboxes are on the server, in Exchange
>> mailboxes. The advantages cascade from here.
>>
>> --
>> Les Connor [SBS Community Member - SBS MVP]
>> -----
>> SBS Rocks !
>>
>>
>> "Dave G." <Dave G.@discussions.microsoft.com> wrote in message
>> news:05DC8F04-AA65-423E-A6C4-4F616B03E338@microsoft.com...
>> > Thanks Les,
>> >
>> > I will try the registry change you provided.
```

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>> >
>> > Correct me if I am wrong but the POP3 connector will handle the
>> > individual
>> > accounts but only for retrieving inbound email from the ISP mail
>> > servers.
>> > It
>> > will not handle outbound email. The SMTP connector would handle the
>> > outbound
>> > email but it can only be setup with a single account and password to
>> > pass
>> > authenticat to the ISP mail servers. With our ISP, this would limit
>> > all
>> > outbound email to the single account defined in the SMTP connector. All
>> > email
>> > from other users in the office (even though the have valid email
>> > accounts
>> > with the ISP) would be blocked by the ISP mail server because the email
>> > sender address does not match the address used to authenticate to the
>> > ISP
>> > mail server.
>> >
>> > "Les Connor [SBS Community Member - SBS M" wrote:
>> >
>> >> > (please do not suggest setting exchange to handle the internet
>> >> > email.
>> >> > the
>> >> > ISP security prohibits this. each individual ISP email account must
>> >> > authenticate to the ISP mail servers with their own account name and
>> >> > password. sender information in message must match the authenticated
>> >> > account
>> >> > or the message will not be sent. )
>> >>
>> >> The pop3 connector in SBS can do this, and you *can* simplify and
>> >> enhance
>> >> your email flow and administration with a single point of delivery for
>> >> your
>> >> users.
>> >>
>> >> I don't normally recommend the pop3 connector, but if you are unable
>> >> to
>> >> use
>> >> SMTP for some reason, then it's the next best choice. If you don't
>> >> like
>> >> that
>> >> advice, shove it. (just kidding ;- ) - see below - but please try the
>> >> pop3
>> >> conector first.
>> >>
>> >> The SBS login script will keep changing the default to Exchange.
>> >> Here's
>> >> how
>> >> to stop that.
>> >>
>> >> At the client, create the following registry key:
>> >>
>> >> Location: HKLM\Software\Microsoft\SmallBusinessServer\ClientSetup
>> >> Name: NoTransportOrder
>> >> Type: REG_DWORD
>> >> Data: 1
>> >>
>> >>
>> >> --
```

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>> >> Les Connor [SBS Community Member - SBS MVP]
>> >> -----
>> >> SBS Rocks !
>> >>
>> >>
>> >> "Dave G." <Dave G.@discussions.microsoft.com> wrote in message
>> >> news:4E3D2D5A-3774-4142-B8D2-704E17119C1A@microsoft.com...
>> >> > Client has SBS 2K3 standard. Exchange only used for mailbox and
>> >> > internal
>> >> > email.
>> >> > Internet email handled by each individual's Outlook by setting up a
>> >> > separate
>> >> > account/service in the Outlook Profile to the ISP email
>> >> > server/mailbox.
>> >> > (please do not suggest setting exchange to handle the internet
>> >> > email.
>> >> > the
>> >> > ISP security prohibits this. each individual ISP email account must
>> >> > authenticate to the ISP mail servers with their own account name and
>> >> > password. sender information in message must match the authenticated
>> >> > account
>> >> > or the message will not be sent. )
>> >> > Here's the problem:
>> >> > Outlook users need to set the Internet account/service as the
>> >> > default
>> >> > account/service. If they do not, Internet bound email goes to the
>> >> > exchange
>> >> > server then the message goes nowhere and the user eventually gets a
>> >> > 4.4.7
>> >> > undeliverable message from the exchange server. Outlook 2K users
>> >> > are
>> >> > fine
>> >> > but in Outlook 2K3 the default service keeps resetting to the
>> >> > exchange
>> >> > server
>> >> > service after rebooting.
>> >> > How do I get the default account/service to stay on the
>> >> > account/service
>> >> > of
>> >> > my choice in Outlook 2003?
>> >>
>> >>
>> >>
>>
>>
>>
```