

Re: Empty company web folder after Intranet reinstall

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2005-01/6068.html>

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Hello SG,

Well, I'm at a total loss now. A fresh install of the OS went fine...no problems and I let it run a few days just to verify stability. I then ran the SBS 03 setup, and sure enough the company web folder was totally empty when done. Here is a break down of how I set everything up:

- 1) Installed OS. During setup did quick NTFS format on brand new SATA drive.
- 2) Installed latest device drivers for all devices (using ABIT ICG-7 board with Intel 875 chipset and 1GB DDR 400). Intel P4 HT CPU.
- 3) Ran Windows Update and installed everything it found, with no problems.
- 4) After letting it run a few days no problem, ran SBS 03 setup. At the end it reported that the intranet component install failed because of a problem creating groups in active directory. Suggestion was to add test distribution group in active directory and rerun setup. I had no trouble adding the test group, and then I reran setup. No errors that time, but companyweb is still empty.

If you see something wrong with my sequence of steps, let me know...like maybe I shouldn't be doing Windows Update before running SBS Setup?

"SuperGumby [SBS MVP]" wrote:

- > *The KB does not reference SQL in any way and note: I'm talking SQL Server*
- > *2000, not msde.*
- >
- > *Explicitly:*
- > *I did not remove MS Sharepoint Administration.*
- > *I did not remove MSSharePointAppPool.*
- >
- > *The KB article defines the correct procedure if you have not upgraded the*
- > *sharepoint instance to SQL Server.*
- >
- > *NOTE: There is one additional step I performed before starting the*
- > *reinstall. I restarted the server. IMHO many problems occur because people*
- > *(even MS people) don't believe restarts are necessary. I've seen a man I*
- > *consider technically more capable than I fight with a problem for several*
- > *hours with me saying 'Will you just please restart the box' and he saying*

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> *'it's not necessary', after restart the failing procedure worked.*
>
> > *to the letter. I recall the steps mention removing sharepoint services,*
> > *and*
> > *sql server sharepoint, but they also say not to remove the sharepoint*
> > *administration. It seems to me that completely removing sql server would*
> > *remove the sharepoint admin, but if removing it is what worked for you,*
> > *then*
> > *KB article 829114 is wrong and it's no wonder that so many people can't*
> > *get*
> > *company web to work.*
>
>
>