

Re: Company Web

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From: Jerry zhao (v-jerryz_at_online.microsoft.com)

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Hi Joan,

Thank you for your update.

It is normal that there is nothing in the server list and service list. It does not mean that the database has not been connected.

Because you can not resolve the IP address of the SBS2003 server by running "ping companyweb", this may be a very complex issue.

I still need more information to make an integrated consideration:

1. What is the error message you get when you open the <http://companyweb?>
2. Try to use [http:// Address>](http://Address>) instead of <http://companyweb> to open the page, what can you get?
3. Try to open the <http://localhost/>, see what happens.

If you do not have any special concerns, I still strongly recommend you to reinstall the Companyweb component.

Information about the reinstalling of Companyweb, please refer to the Microsoft Web site:

829114 How to remove and how to install the Windows Small Business Server 2003 SharePoint Services Companyweb Web site
<http://support.microsoft.com/?id=829114>

Have a nice day!

Best regards,

Jerry Zhao (MSFT)

Microsoft Online Partner Support

Re: Company Web

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