

## Re: Strange intermittent problem

**Source:**

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2004-10/2452.html>

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**From:** Phil (*Phil\_at\_phil.com*)

**Date:** 10/08/04

Date: Fri, 8 Oct 2004 14:02:48 -0500

Who is their ISP? Is your client using their DNS servers? I was having a similar problem where intermittently we would lose the ability to resolve DNS. If I put in the website's IP I could get to it. This happened sporadically at best and often resolved itself within an hour (talk about frustrating). Last time it happened I changed the priority of the DNS servers (made my ISP's "primary" my secondary and made their "secondary" my primary) and so far everything has been working pretty well (for about a week). Let me know if this works for you.

Thanks,  
Phil

"SuperGumby [SBS MVP]" <not@your.nellie> wrote in message  
news:%23bQNrCLrEHA.1992@TK2MSFTNGP09.phx.gbl...

> *my guess would be EDNS0*

>

> *try method 2*

> <http://support.microsoft.com/default.aspx?scid=kb;en-us;828263>

>

> "Steve Reichgut" <anonymous@discussions.microsoft.com> wrote in message

> news:014b01c4aca2\$91536e60\$a501280a@phx.gbl...

>> *I have a client with a strange problem. From what we have*

>> *been able to isolate, it looks like it may be a DNS*

>> *problem.*

>>

>> *What happens is that intermittently (which is what makes*

>> *this so difficult to troubleshoot) they will:*

>> *1) Be unable to reach certain websites at all or*

>> *2) Required to add the "www" prefix to sites where*

>> *normally they do not need to*

>>

>> *We have tested IP connectivity when the problem appears*

>> *and the IP connectivity is working fine.*

>>

>> *They did find a 2 virus's yesterday however.*

>> *Is it possible that a virus could affect the DNS*

>> *functionality on the SBS in such an intermittent way?*

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>> *Are there any other suggestions on what to try?*

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