

SBS 2003 Server running slow

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I currently have a client who is running SBS 2003 with SQL installed. I did not do the initial install of SBS, it was done by another person who has recently abandoned the project and I was called in to troubleshoot. Upon my investigation I found that the Sql service was using about 1.2 gig of memory in task manager. I rebooted and the SQL services went down, but then jumped back up to about 900 meg.

The server config is a Dell Poweredge PIII 933 with 2 gig memory and 3 36 gig drives. The client is running an application called Everest which uses the SQL database and the client is complaining that when she pulls up a report it takes a long time. I have put in a call to Everest to see if it may be something on their side, I have not heard back yet. I have searched this group and saw the Knowledgebase articles 316739 and 321169. I just want to make sure to check everything on my end, am I still missing something? Should I be thinking of adding an additional CPU? I would like to determine what the problem is before I start throwing hardware at it.

Any help would be greatly appreciated. Thank you.