

Re: Fax routing problem SBS2003

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2004-08/1527.html>

From: John (*jk_at_rt.com*)

Date: 08/05/04

Date: Wed, 4 Aug 2004 17:27:23 -0700

Thanks Jeff but that doesn't solve my routing problem. It is just info about how to route

John

"Jeff L" <***jeff@availabletech.net> wrote in message
news:eAKtNlfeEHA.1652@TK2MSFTNGP09.phx.gbl...

> *John,*

>

> *Couple of KBs that might interest you:*

>

> *SBS: How to configure the Shared Fax service to route incoming fax jobs to*

a

> *common inbox*

> <http://support.microsoft.com/default.aspx?scid=kb;en-us;311529&Product=sbs>

>

> *The following is windows help file and the procedure will link you to the*

> *file to which I am referring.*

>

> *1) Click Start > Run*

> *2) In the open textbox type or paste the following:*

>

> *hh MS-ITS:%SYSTEMROOT%\Help\sbsmain.chm::/SBS_troubleshooting.htm#*

>

> *3) Click OK*

>

> *Regards,*

>

> *Jeff Loucks*

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>

> *"John" <jk@rt.com> wrote in message*

> *news:unHV#tbeEHA.1692@tk2msftngp13.phx.gbl...*

> *> I am unable to route incoming faxes to Sharepoint and an emailed enabled*

> > *public folder. I get this error in the event logs:*
> >
> > *Event Type: Error*
> > *Event Source: Microsoft Fax*
> > *Event Category: Inbound*
> > *Event ID: 32089*
> > *Date: 8/3/2004*
> > *Time: 3:18:47 PM*
> > *User: N/A*
> > *Computer: MAIN*
> > *Description:*
> > *The Fax Service failed to execute a specific routing method. The service*
> > *will retry to route the fax according to the retries configuration. If*
the
> > *retries fail, verify routing method configuration.*
> > *Job ID: 0x0401c479a7bdff48.*
> > *Received on Device: 'Courier V.Everything EXT PnP (V90-x2)'*
> > *Sent from: "*
> > *Received file name: 'C:\Documents and Settings\All Users\Application*
> > *Data\Microsoft\Windows NT\MSFax\Queue\1C479A7BDFF48.tif'.*
> > *Routing extension name: 'Microsoft Routing Extension'*
> > *Routing method name: 'Route through e-mail'*
> >
> > *For more information, see Help and Support Center at*
> > *<http://go.microsoft.com/fwlink/events.asp>.*
> >
> > *I have rerun the fax wizard without any success.*
> >
> > *TIA*
> >
> > *John*
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