

Re: VPN not working when client behind another firewall

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From: Gary Karasik (gkarasik2fea.net)

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Hi, Mark,

I have no solution to offer--just some sympathy. I have a similar problem: Win98se clients that are behind a firewall can't VPN into SBS2K3 boxes although they will VPN into other boxes. XP clients behind the same firewall can connect to the SBS2K3 boxes.

I get the same error you get, and all the appropriate ports are opened. I can't tell which end the problem is on.

GaryK

"Mark Richards" <mark.richards@expw.co.uk> wrote in message news:c1da01c47a30\$9def6fb0\$a301280a@phx.gbl...

> *Hi,*
>
> *VPN is not working for our client PCs currently trying to*
> *connect from behind another firewall. The administrators*
> *of the "other" firewall have opened up ports 1721, 1723*
> *and 500, 1701, but our PCs get the following error after*
> *the dialog box says "Checking password":*
>
> *"The remote computer did not respond. For further*
> *assistance, click More Info or search Help and Support*
> *Center for this error number. (Error 721) For customized*
> *troubleshooting information for this connection, click*
> *Help.*
> *Pausing before reconnecting (3 seconds)..."*
>
> *We've tried opening ALL ports on our firewall but to no*
> *avail. I am also unable to telnet to any of the ports,*
> *although I may be attempting to do this incorrectly.*
>
> *Any thoughts / help would be much appreciated.*
>

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> *Regards*

>

> *Mark*