

## RE: Problems with Symantec AV & Mail Security

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<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2004-07/5384.html>

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**Date:** 07/22/04

Date: Thu, 22 Jul 2004 00:52:35 GMT

Dave,

You need to configure the Anti-Virus Folder REAL-TIME scan and SCHEDULED scan exclusions specified in the following four articles:

823166 Overview of Exchange Server 2003 and antivirus software

<http://support.microsoft.com/?id=823166>

822158 Virus scanning recommendations on a Windows 2000 or on a Windows Server

<http://support.microsoft.com/?id=822158>

817442 IIS 6.0: Antivirus Scanning of IIS Compression Directory May Result in

<http://support.microsoft.com/?id=817442>

309422 INF: Consideration for a Virus Scanner on a Computer That Is Running SQL

<http://support.microsoft.com/?id=309422>

Symantec Anti-Virus Corporate Edition installs out of the box with at least one scheduled scan: A weekly full scan of the server with few (not enough) folder exclusions. The scheduled scans (and manual scans you run yourself) must not scan the folders which should be excluded from these scans per the articles above. Same thing goes for the real-time (memory resident) scans as well.

Symantec Mail Security for Exchange 4.x needs to have the latest Symantec patches...it misbehaves, especially if you have Veritas BackupExec 9.1 installed as well.

Best Regards,

Ricky Morris, MCSE

Microsoft Small Business Server Support

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Newsgroups:

SBS v4.x : microsoft.public.backoffice.smallbiz

SBS 2000: microsoft.public.backoffice.smallbiz2000

SBS 2003: microsoft.public.windows.server.sbs

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Content-Class: urn:content-classes:message  
From: "dave satchell" <dave\_satchell@hotmail.com>  
Sender: "dave satchell" <dave\_satchell@hotmail.com>  
Subject: Problems with Symantec AV & Mail Security  
Date: Thu, 25 Mar 2004 17:50:45 -0800  
Lines: 26  
Message-ID: <1397501c412d4\$c150a0f0\$a501280a@phx.gbl>  
MIME-Version: 1.0  
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 charset="iso-8859-1"  
Content-Transfer-Encoding: 7bit  
X-Newsreader: Microsoft CDO for Windows 2000  
X-MimeOLE: Produced By Microsoft MimeOLE V5.50.4910.0300  
Thread-Index: AcQS1MFOiGNI5NITSeayxllzgQX6Gw==  
Newsgroups: microsoft.public.windows.server.sbs  
Path: cpmsftngxa06.phx.gbl  
Xref: cpmsftngxa06.phx.gbl microsoft.public.windows.server.sbs:55616  
NNTP-Posting-Host: tk2msftngxa13.phx.gbl 10.40.1.165  
X-Tomcat-NG: microsoft.public.windows.server.sbs

I have tried installing Symantec Antivirus Corp Ed 8.1 and Mail Security 4.0 several times on a clean install of SBS2k3 Premium and within a couple of days I end up with corrupted files and the system crashes. Particularly exchange gets corrupted and unrecoverable. Has anyone else had this problem?

The system is a clone that I built with an Epox Motherboard with dual P3 processors and 1Gig of ECC memory. It had onboard IDE Raid with two WD 60 gig drives setup to mirror.

1. I have run WD diagnostics on the drives and they are OK.
2. I seperated the drives rather than mirroring and I still get corruption.
3. I swaped the installed drives and I still get corruption.
4. I installed a aftermarket IDE Raid card and I still get corruption.

Any ideas? I'm running the same hardware configuration at my house with XP on three different machines and never had this problem.

microsoft.public.windows.server.sbs: RE: Problems with Symantec AV & Mail Security

Thanx, Dave.