

Re: connect computer setup fails

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2004-07/2529.html>

From: Les Connor [SBS MVP] (les.connor_at_DEL.cfive.ca)

Date: 07/10/04

Date: Sat, 10 Jul 2004 08:38:59 -0500

Steve,

You aren't getting the 'connect to the network now' link, then? Or you are and it fails when you click that link ?

The administrator account you use to login – this is an account with administrative rights on the *local* computer, right?

Try entering the the urls into the address bar, starting with <http://servername/connectcomputer/start.htm>. Inspect the workstation drive and see if any of the folders/files listed are written to the disk.

--

Les Connor [SBS MVP]

SBS Rocks !

"steve" <spearson@socal.rr.com> wrote in message
news:uKB9WzjZEHA.716@TK2MSFTNGP11.phx.gbl...

> Hi Les,

>

> It fails on the first step (a) and returns

> <http://willswing01/ConnectComputer/error.htm>.

>

> error: automation server can't creat object

> code: 0

> url: <http://willswing01/connectcomputer/start.htm>

>

> willswing01 is the SBS server. The local user is the default
'administrator'

> account. I haven't installed anything except the network card driver. I
can

> log on to the server remotely from the problem computer to get email

> <http://willswing01/exchange> or to the remote workplace. The fresh install
IP

> info is the same as I originally posted except the workstation name is

> 'temp' on 'workgroup'. I set every option in browser security to 'allow'.

I

> even tried a different network card. I never had any problems with the
other

> client installs but they were all before I installed ISA.

>

> Steve

>

Re: connect computer setup fails

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> "Les Connor [SBS MVP]" <les.connor@DEL.cfive.ca> wrote in message
> news:%23uqx%23LgZEHA.2944@TK2MSFTNGP11.phx.gbl...
> > Steve,
> >
> > Can you identify where in the process your error shows up:
> >
> > a) Client Setup Main Page <http://ServerName/ConnectComputer/Default.htm>
> >
> > This is the default page, and should give you a "connect to the network
> > now"
> > link.
> >
> > b) <http://ServerName/ConnectComputer/precheck.htm>
> >
> > After clicking the link, you go to the above page. This page checks that
> > the
> > computer OS is w2k or above. If it passes,
> >
> > c) <http://ServerName/ConnectComputer/start.htm>
> >
> > This page should ask you to download an active-x control (nshelp.dll)
> > and
> > it
> > should be copied to the workstation %windir%\Downloaded Program Files
> > folder. At the same time, At the same time, setup will create a folder
> > %sbsprogramdir%\Clients at the client computer, and copy NetSetup.chm,
> > sbsart.chm, sbsshared.chm, server.txt, and usermap.txt from the server
> > (<http://ServerName/ConnectComputer>) to the folder. There should also be
> > a
> > file called SBSNetSetup.log created in the folder to log the setup
> > process.
> > If this log file exists, please post the contents of it.
> >
> > The Active-X control then performs some checks, and if the computer is a)
> > already a domain member, b) a domain controller or SBS server, c) not
> > able
> > to resolve the SBS server and/or domain name (as listed in server.txt),
> > or
> > d) more than one active non-vpn connection - various error messages are
> > generated.
> >
> > If you get by the above, then you are asked for a username and password
> > for
> > an account that has permissions on the domain to join the computer.
> >
> > After successful authentication, you can assign users to the computer
> > and
> > migrate local profiles.
> >
> > Next, you select a computer name from the list.
> >
> > Once you click finish, we are into another process.
> >
> > So, if you can identify the point of failure in the above, and post the
> > log
> > file if it exists, then we may be able to troubleshoot. Detailed
> > information
> > such as the account name (local administrator) on the workstation, etc.
> > would also help.
> >
> >
> > --
> > Les Connor [SBS MVP]

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> > -----
> > SBS Rocks !
> >
> >
> > "steve" <spears@social.rr.com> wrote in message
> > news:OGqAktfZEHA.808@tk2msftngpl3.phx.gbl...
> > > Sorry for the extra thread, I've been borrowing other computers to
> > search
> > > for a solution. In any case, I used your recommended procedure before
> > the
> > > initial post and I've since reformatted and reinstalled a fresh copy
of
> > > XPpro with the same results. The return error from the browser is :
> > > > error: automation server can't creat object
> > > > code: 0
> > > > url: http://servername/connectcomputer/start.htm
> > > The browser security settings are at the default level that worked for
> > every
> > > other install--maybe they need to be lower with ISA installed? I'll
add
> > the
> > > server to trusted sites and report the results.
> > >
> > > Thanks for your suggestions.
> > > Steve
> > >
> > >
> > > "Marina Roos [SBS-MVP]" <marina@roos.nodontwantspam.nl.com> wrote in
> > message
> > > news:u4p2v9dZEHA.2388@TK2MSFTNGP11.phx.gbl...
> > > > Hi Steven,
> > > >
> > > > Delete the computeraccount on the SBS.
> > > > Put the workstation in a workgroup, reboot.
> > > > Create the computeraccount on the SBS and use
> > > > servername/connectcomputer
> > > > on
> > > > the workstatioin to join it to the domain.
> > > > If ISA is installed on your server, make sure the Firewall client
gets
> > > > installed on the workstation and check that the LAN-settings in IE
are
> > > > pointing to your servername and port 8080.
> > > >
> > > > --
> > > > Regards,
> > > >
> > > > Marina
> > > > Microsoft SBS-MVP
> > > >
> > > > "Steven Pearson" <steve@willswing.com> schreef in bericht
> > > > news:6b738552.0407090746.21a8222a@posting.google.com...
> > > > > I have an small SBS 2003 Premium installation with 10 clients and
15
> > > > > licenses. The SBS server provides DHCP. I installed all of the
> > > > > clients
> > > > > before ISA server using the connectcomputer wizard without
incident.
> > > > > Last week after my hard drive crashed, I installed XP on a new
drive
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> > > > and used the SBS server manager to add a new computer to the domain.
> > > > When I tried the connect computer wizard from the new XP install (as
> > > > a
> > > > local administrator with the client as a unique name in workgroup
> > > > mode), it returns the error page
> > > > <http://willswing01/ConnectComputer/error.htm>. Adding the client to
> > > > the
> > > > domain with yet a different name through the 'control panel,
> > > > computer
> > > > name, change' allowed me to add applications, service packs and
> > > > the
> > > > ISA client but I wasn't able to connect to the Internet.
> > > > Interestingly, if I logged on locally as the domain administrator,
> > > > I
> > > > could browse the Internet even though my other login was also a
> > > > domain
> > > > administrator. I noticed that computer name in the server
> > > > administration screen that was associated with the crashed hard
> > > > drive
> > > > had a red x through the name--I thought maybe the server was
> > > > somehow
> > > > locking my computer with the mac ID so I deleted the old computer
> > > > name. I uninstalled the ISA client and set the client back to
> > > > workgroup mode but the connectcomputer wizard still won't start.
> > > >
> > > > Microsoft Windows XP [Version 5.1.2600]
> > > > (C) Copyright 1985-2001 Microsoft Corp.
> > > > C:\Documents and Settings\Administrator>ipconfig /all
> > > > Windows IP Configuration
> > > > Host Name : CNAME
> > > > Primary Dns Suffix :
> > > > Node Type : Hybrid
> > > > IP Routing Enabled. : No
> > > > WINS Proxy Enabled. : No
> > > > Ethernet adapter Local Area Connection:
> > > > Connection-specific DNS Suffix . : WillsWing.local
> > > > Description : Intel(R) PRO/1000 MT
> > > > Network Connection
> > > > Physical Address. : 00-07-E9-4E-42-C9
> > > > Dhcp Enabled. : Yes
> > > > Autoconfiguration Enabled : Yes
> > > > IP Address. : 192.168.16.21
> > > > Subnet Mask : 255.255.255.0
> > > > Default Gateway : 192.168.16.2
> > > > DHCP Server : 192.168.16.2
> > > > DNS Servers : 192.168.16.2
> > > > Primary WINS Server : 192.168.16.2
> > > > Lease Obtained. : Thursday, July 08,
2004
> > > > 6:13:31 PM
> > > > Lease Expires : Friday, July 16, 2004
> > > > 6:13:31 PM
> > > >
> > > > I've browsed at least 50 client setup failure threads in this
> > > > newsgroup and can't find a solution.
> > > > Steve Pearson
> > > >
> > > >
> > > >
> > > >

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> >
> >
>
>