

Re: NtBackup hangs during scheduled backups

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2004-06/3594.html>

From: Dale Unroe (*dale*)

Date: 06/11/04

Date: Fri, 11 Jun 2004 16:56:53 -0400

Here what little information is contained in those three Event Viewer logs:

Security: Nothing at all

System: Information entries at scheduled backup time of 11PM (4 total)

- 1.. 11:00:01 PM Service Control Manager, Event 7036, User N/A – The Removable Storage service entered the running state.
- 2.. 11:00:01 PM Service Control Manager, Event 7035, User System – The Removable Storage service was successfully sent a start control.
- 3.. 11:00:45 PM Service Control Manager, Event 7036, User N/A – The Removable Storage service entered the stopped state.
- 4.. 11:00:45 PM Removable Storage Service, Event 98, User N/A – RSM was stopped.

Application:

- 1.. 11:00:15 PM Userenv, Event 1524, User Administrator – Windows cannot unload your classes registry file – it is still in use by other applications or services. The file will be unloaded when it is no longer in use.
- 2.. 11:00:46 PM Userenv, Event 1516, System – Windows unloaded user S-1-5-21-29354526-522077381-1502503827-500_Classes registry when it received a notification that no other applications or services were using the profile.

So what do you think?

Thanks,

Dale

"Les Connor [SBS MVP]" <les.connor@DEL.cfive.ca> wrote in message news:uudfDD\$TEHA.3660@tk2msftngp13.phx.gbl...

> Dale,

>

> Have a look in the event logs (application, system, and security) and post
> the relevant errors.

>

> --

> Les Connor [SBS MVP]

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> SBS Rocks !

>

>

>

> "Dale" <dayton_dale@hotmail.com> wrote in message

microsoft.public.windows.server.sbs: Re: NtBackup hangs during scheduled backups

> news:uyzevU%23TEHA.3660@tk2msftngp13.phx.gbl...
> > As I said I am able to use the tape and drive no problem but the only way
> it
> > works is by using ntbackup manually. It will not run properly as a
> > scheduled task nor by selecting the scheduled task and telling it to
> "run".
> >
> > Thanks for the earlier tips.
> >
> > So what are your thought on what this other guy and myself are both
> > experiencing?
> > "Sean Daniel [MSFT]" <seanda@online.microsoft.com> wrote in message
> > news:ug11rv9TEHA.3404@TK2MSFTNGP10.phx.gbl...
> > > Hi Dale,
> > >
> > > The SBS Backup utility is designed with novice vaps in mind. We found
> > > through our studies that most people just weren't doing a backup
> > > (surprising, but true, these people are probably not the people you see
> > > in
> > > such newsgroups :)). Because of this, the simplicity and lack of
> > > control
> > > in the wizard is by design. For experts, we still assume you can
> > > continue
> > > to use NTBackup. In fact, you can modify the
> > > "%sbsprogramdir%\backup\small
> > > business backup script.bks" file using NTBackup and have SBS backup run
> > > the
> > > script of your choice. Keep in mind it will run the same thing every
> > > day,
> > > thus your breaking system state into a weekly thing still won't be
> > > possible
> > > using this concept. However, system state is typically quite small in
> > > comparison to other applications, so it shouldn't matter too much.
> > >
> > > Warning: Keep in mind that if you modify the small business backup
> > > script.bks file, you may be on your own for the restore, meaning our
> > > documentation might not work anymore.
> > >
> > > To answer your question about the VSS Service. This service only runs
> > > when
> > > necessary. You'll probably notice a few services doing this now and
> > > more
> > > in
> > > the future. This is primarily for your protection. If the service
> > > doesn't
> > > need to be running, it stops itself to reduce the attack service on the
> > > server to prevent hackers from using the services in malicious ways
> > > (should
> > > they get onto your server)
> > >
> > > For your actual failure regarding not mounting of the tapes, can you try

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> > > going into RSM (my computer, right click, manage, removable storage) and
> > > moving your tapes into the FREE media pool. Perhaps the tapes are stuck
> > > in
> > > some fashion.
> > >
> > > Please let us know how it goes.
> > > Sean
> > >
> > > --
> > > Sean Daniel
> > > Windows Small Business Server
> > > <http://www.microsoft.com/windowsserver2003/sbs>
> > >
> > > This posting is provided "AS IS" with no warranties, and confers no
> > > rights.
> > > "Dale Unroe" <anonymous@discussions.microsoft.com> wrote in message
> > > news:C367CC88-ECD8-46DA-8B35-1112866E184F@microsoft.com...
> > > > I too have been having this strange problem. I have also noticed that
> > > > although Volume Shadow Service is an "Automatic" service and is set to
> > > > recover on failure by restarting it is always stopped when I check the
> > > > SBS
> > > > 2003 Server Management Monitor. At first I tried using the built in
> > > > "Backup" utility but soon realized it was trying to both backup System
> > > > State and Exchange Data Stores with the Volume Shadow Service and VSS
> > > > can
> > > > only do one or the other. The "Backup" utility doesn't allow for
> > > > exclusion
> > > > of System State (which I am happy to do weekly under a seperate
> > > > routine)
> > > > so
> > > > I've turned to NTbackup for better control. It's unfortunate the
> > > > "Backup"
> > > > utility wasn't better designed as its integration with the server
> > > > reporting
> > > > sure is a useful feature.
> > > >
> > > > I've applied the KB831664 patch yesterday with no change. It's funny
> > > > in
> > > > that if I go to Task Scheduler, select the Daily Backup routine, and
> > > > "run"
> > > > it with a right click the tape never mounts; however if I run the the
> > > > NTbackup wizard it will mount the tape and rewind reliably.
> > > >
> > > > Please if someone knows a solution help us out!
> > >
> > >
> >
> >
>
>