

# Problem Installing Server Tools, Server Configuration

**Source:**

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2004-04/4531.html>

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**Date:** 04/14/04

Date: 14 Apr 2004 06:55:45 -0700

Hey All,

I've seen this one out there, but not quite what I have...

My SBS 2k3 server is not letting me complete the "Server Configuration" or install the "Server Tools" through the setup. Errors are the same ones as usual:

**Server Configuration:**

An error occurred while accessing domain information. Open Active Directory Users and Computers, and verify that objects appear. Rerun Setup.

**Server Tools:**

An error occurred while copying files for the Server Tools component. See C:\Program Files\Microsoft Integration\Windows Small Business Server 2003\Logs\SBSMSI-remote.LOG for the list of files that were not copied. You may want to run Setup again and reinstall the component.

Now, my initial install idled during the AD installation, and I had to reset the server... AD Installed, but the SBS OU's, GPO's, etc. did not install. I have recreated the AD Tree manually, but that has not helped either.

I think my problems are arising from the AD Tree being incomplete. Anyone know how to re-run that portion? What happens with SBS2k3 when you try to dcpromo down? Everything I've seen says you can't... I'm working remotely (2500kms away) and don't want to risk having my server puke on me again. ;)

Anyways, if you want, I can forward anyone who can help the SBSMSI-remote.log file...

Errorlog.txt has this in it:

[04/14/04,07:34:32] WizardUI: [2]

ISetupManager::GetGlobalCustomProperty() failed in  
CPageBase::GetGlobalProperty(): GUID =  
{F205AE18-9D39-4E3C-A4BA-12FBA060ED91}  
[04/14/04,07:34:36] Licensing: [2] Copying sbsmor.chm failed (error =  
5). Check for the file in %winroot%\help directory.  
[04/14/04,07:34:36] Licensing: [2] Copying sbslic.chm failed (error =  
5). Check for the file in %winroot%\help directory.  
[04/14/04,07:34:36] Licensing: [2] Copying sbsart.chm failed (error =  
5). Check for the file in %winroot%\help directory.  
[04/14/04,07:34:36] Licensing: [2] Copying sbsshared.chm failed (error  
= 5). Check for the file in %winroot%\help directory.  
[04/14/04,07:34:42] Licensing: [2] FindLinkByTarget failed to find the  
licensing link with error [-2147024894].  
[04/14/04,07:34:42] Licensing: [2] UpdateLinkPath failed to update the  
licensing link with error [-2147024893].  
[04/14/04,07:34:50] WizardUI: [2]  
ISetupManager::GetGlobalCustomProperty() failed in  
CPageBase::GetGlobalProperty(): GUID =  
{FBCCE6F3-9E2D-464D-A4E7-12FBFD515395}  
[04/14/04,07:34:50] WizardUI: [2]  
ISe