

Problem Installing Server Tools, Server Configuration

Source:

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Hey All,

I've seen this one out there, but not quite what I have...

My SBS 2k3 server is not letting me complete the "Server Configuration" or install the "Server Tools" through the setup. Errors are the same ones as usual:

Server Configuration:

An error occurred while accessing domain information. Open Active Directory Users and Computers, and verify that objects appear. Rerun Setup.

Server Tools:

An error occurred while copying files for the Server Tools component. See C:\Program Files\Microsoft Integration\Windows Small Business Server 2003\Logs\SBSMSI-remote.LOG for the list of files that were not copied. You may want to run Setup again and reinstall the component.

Now, my initial install idled during the AD installation, and I had to reset the server... AD Installed, but the SBS OU's, GPO's, etc. did not install. I have recreated the AD Tree manually, but that has not helped either.

I think my problems are arising from the AD Tree being incomplete. Anyone know how to re-run that portion? What happens with SBS2k3 when you try to dcpromo down? Everything I've seen says you can't... I'm working remotely (2500kms away) and don't want to risk having my server puke on me again. ;)

Anyways, if you want, I can forward anyone who can help the SBSMSI-remote.log file...

Errorlog.txt has this in it:

[04/14/04,07:34:32] WizardUI: [2]

ISetupManager::GetGlobalCustomProperty() failed in
CPageBase::GetGlobalProperty(): GUID =
{F205AE18-9D39-4E3C-A4BA-12FBA060ED91}
[04/14/04,07:34:36] Licensing: [2] Copying sbsmor.chm failed (error =
5). Check for the file in %winroot%\help directory.
[04/14/04,07:34:36] Licensing: [2] Copying sbslic.chm failed (error =
5). Check for the file in %winroot%\help directory.
[04/14/04,07:34:36] Licensing: [2] Copying sbsart.chm failed (error =
5). Check for the file in %winroot%\help directory.
[04/14/04,07:34:36] Licensing: [2] Copying sbsshared.chm failed (error
= 5). Check for the file in %winroot%\help directory.
[04/14/04,07:34:42] Licensing: [2] FindLinkByTarget failed to find the
licensing link with error [-2147024894].
[04/14/04,07:34:42] Licensing: [2] UpdateLinkPath failed to update the
licensing link with error [-2147024893].
[04/14/04,07:34:50] WizardUI: [2]
ISetupManager::GetGlobalCustomProperty() failed in
CPageBase::GetGlobalProperty(): GUID =
{FBCCE6F3-9E2D-464D-A4E7-12FBFD515395}
[04/14/04,07:34:50] WizardUI: [2]
ISetupManager::GetGlobalCustomProperty() failed in
CPageBase::GetGlobalProperty(): GUID =
{FBCCE6F3-9E2D-464D-A4E7-12FBFD515395}
[04/14/04,07:34:56] WizardUI: [2]
ISetupManager::GetGlobalCustomProperty() failed in
CPageBase::GetGlobalProperty(): GUID =
{FBCCE6F3-9E2D-464D-A4E7-12FBFD515395}
[04/14/04,07:35:09] WizardUI: [2]
ISetupManager::GetGlobalCustomProperty() failed in
CPageBase::GetGlobalProperty(): GUID =
{FBCCE6F3-9E2D-464D-A4E7-12FBFD515395}
[04/14/04,07:35:25] WizardUI: [2]
ISetupManager::GetGlobalCustomProperty() failed in
CPageBase::GetGlobalProperty(): GUID =
{F205AE18-9D39-4E3C-A4BA-12FBA060ED91}
[04/14/04,07:35:55] Server Configuration: [2] An error occurred while
accessing domain information. Open Active Directory Users and
Computers, and verify that objects appear. Rerun Setup.
[04/14/04,07:35:55] Server Configuration: [2]
CSuiteHelpComponentRoot::PreInstall: RefreshAdmin failed with error
[80072030]!
[04/14/04,07:36:40] Server Tools: [2] Installing Remote.MSI failed w/
error [1603].
[04/14/04,07:36:43] Server Tools: [2] In DoInstall(): CopyFiles()
failed!
[04/14/04,07:44:27] WizardUI: [2]
ISetupManager::GetGlobalCustomProperty() failed in
CPageBase::GetGlobalProperty(): GUID =
{63ECC03C-3D58-4074-903D-E80CFC5BDC25}

Please note that trying to browse to %winroot% comes up with an error, and there is no associated system variable for this... Is that the problem?

So, here's what it boils down to:

1. Try to install Server Tools. I'm only trying to install the administration portion, and none of the others (no intranet, etc. but it does install MSDE)
2. Install asks for Discs 1 and 3
3. Install completes with failures on "Server Configuration" and "Server Tools" with messages above, asks for reboot.

Is the Sharepoint/Intranet error that everyone seems to have related here? Is the real issue the MSDE? Is it my missing AD Entries? Is there a way to re-run the AD Setup? Is it the missing variable for %winroot%?

Any help is greatly appreciated.

Regards,

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