

RE: Unable to SEND faxes

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Hello,

Check within "Server Manager" fax(local)\Devices and Providers\Devices\"name of your modem/device" right click on the device and go to properties and insure that Send faxes is checked. You also might want to verify that your modem/device is on the Microsoft Hardware Compatibility List (HCL) and that you have the most current device driver.

You could also turn on Session logging and see if that reveals any thing:

All session log settings are located in the registry under

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Fax\Device Providers\{2172FD8F-11F6-11D3-90BF-006094EB630B} and can be modified as follows:

LoggingEnabled
(REG_DWORD)

0 = no log

1 - Log all sessions, successful and failed.

If you enable this option, consider increasing default maximum value for the log files stored

2 = Log only failed sessions. This is the default selection.

MaxLogFileCount
(REG_DWORD)

100 = The logs of the last 100 outgoing sessions are kept. Default is 100.

MaxLogFileSize
(REG_DWORD)

102,400 - Maximum size of a single log file, in bytes. When the maximum size is reached, this is indicated by a log entry. No more log entries will be written to this file. If the MaxLogFileSize key is set to 0, then no maximum limit on log size is applied. once the max size is reached, the

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log will have a line saying "Maximum log file size reached", and then logging to this file will stop. The file will not be deleted. Default value is 102400 bytes (100KB).

LoggingFolderIncoming
(REG_EXPAND_SZ)

%windir%\system32\LogFiles\Fax\Incoming – This is the default location of incoming session logs folder

LoggingFolderOutgoing
(REG_EXPAND_SZ)

%windir%\system32\LogFiles\Fax\Outgoing – This is the default location of outgoing session logs folder

Regards,

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