

## Re: antivirus : how to delete completely e-mail containing viruses.

**Source:**

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2004-04/0963.html>

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**From:** David Elders (*david\_elders\_at\_nospam.hotmail.com*)

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Strange – we run Scanmail here and don't have that issue.

In Scanmail for Exchange config, Virus Scan, Options, Virus Scan...:  
We use 'Specify scan actions' and have it try to clean anything it finds –  
if unsuccessful, it deletes them.

In Notifications, we don't have 'Mail' ticked as there is no need to notify  
anyone [if something was there it either got cleaned or killed]

That not work for you?

Regards,

David

"Piet Lietaer" <info@pilisoft.com> wrote in message  
news:fcc6eb45.0404020231.2610d566@posting.google.com...  
> *I have both clients using Trend Scanmail and Norton Antivirus*  
> *Corporate edition. Both do a good job scanning viruses on an Exchange*  
> *server.*  
>  
> *However, AFAIK it is not possible to configure these programs so that*  
> *they simply delete completely an e-mail containing a virus. They only*  
> *delete the infected attachments.*  
>  
> *I have some customers that are in a lot of address books of other*  
> *people, they keep on receiving mails from infected pc's (the*  
> *virusscanner deleted correctly the attachments – but they still*  
> *receive 20 Netsky or other messages a day). These customers are not*  
> *interested in these mails.*  
>  
> *Is there a solution available for this problem ?*  
>  
> *Best regards*  
>  
> *Piet*