

RE: ERROR?: Service Control Manager 3221229584

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From: Rebecca L. Casselman [MSFT] (rebc_at_online.microsoft.com)

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Hi,

This may be due to permissions on the DTC files. Please verify permissions on the following files:

<system root>:\Windows\System32\msdtc.exe

Administrators – Full Control
Authenticated Users – Read & Execute, Read
Server Operators – Modify, Read & Execute, Read, Write
System – Full Control

<system root>:\Windows\System32\msdtclog.dll

Administrators – Full Control
Authenticated Users – Read & Execute, Read
Server Operators – Modify, Read & Execute, Read, Write
System – Full Control

If permissions are not the problem, please try running the following at a command prompt:

```
msdtc -resetlog
```

Additionally, the following Knowledge Base articles may be helpful to you in terms of troubleshooting this issue:

205069 The Microsoft Distributed Transaction Service Does Not Start and Error
<http://support.microsoft.com/?id=205069>

279786 HOWTO: Reinstall MS DTC for a Nonclustered Windows 2000 Server
<http://support.microsoft.com/?id=279786>

Best Regards,

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