

## Re: OWA 2003 Pulling an XCCC...

**Source:**

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2004-03/6017.html>

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**From:** Jack Parsons (*anonymous\_at\_discussions.microsoft.com*)

**Date:** 03/17/04

Date: Wed, 17 Mar 2004 08:15:52 -0800

831464 Fix did not fix the problem. It occurs whether you are either side of the firewall. Cleaned up the Windows IIS Temp area as well as all the other areas you indicated. Like I said, it looks just like Microsoft Article 330220.

Port 4125 is open on TCP. Should UDP also be opened?

>-----Original Message-----

>Hi,

>

>A couple of things on OWA:

>Make sure you install the hotfix mentioned here:

>

>831464 FIX: IIS 6.0 Compression Corruption Causes Access Violations

><http://support.microsoft.com/?id=831464>

>

>And also clean up the windows\iis temporary compressed files folder, the IE

>cache on the client and the URLCache in ISA.

>The other possibility may be related to having OfficeScan installed on the

>default web site, is that the case?

>

>In regards to the second issue, make sure that port TCP/4125 is opened on

>your firewall. Does the problem happen if you connect from the server by

>using <https://localhost/remote> ?

>

>Regards,

>Damian

>

>---

>Damian N. Leibaschoff, MS IST, MCSE

>Microsoft Corporation

>  
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>  
>=====

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>=====

>  
>*This posting is provided "AS IS" with no warranties, and*  
>*confers no rights.*  
>*"Jack Parsons" <info@metrogeek.com> wrote in message*  
>*news:e5e901c40ba9\$18b7e520\$a501280a@phx.gbl...*  
>>  
>> *Have SBS 2003 running like a champ behind a SonicWall*  
>> *TZ170 except...*  
>>  
>> *(a) If the user attempts to use OWA with Premium*  
>> *checked,*  
>> *he gets "Loading..." indefinitely (Looks, smells and*  
>> *feels*  
>> *like Microsoft Article 330220. Have been on hold for*  
>> *45*  
>> *mins for support*  
>>  
>> *(b) Users log into Remote Workplace and attempt to*  
>> *connect*  
>> *to "Client Desktops" and get told that the desktop is*  
>> *not*  
>> *connected to the domain.*  
>>  
>> *Ideas? Suggestions?*  
>>  
>> *Jack Parsons*  
>> *Chief Geek*  
>> *Metrogeek.Com*  
>> *Denton, TX*  
>  
>  
>  
>