

Re: Tape Back up SBS2003

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2004-03/4590.html>

From: Al (*al_at_mous-removethis-training.co.uk*)

Date: 03/13/04

Date: Sat, 13 Mar 2004 18:02:46 -0000

Hi Kevin

So presumably the first you know that you might need the patch is when you access the device and it crashes the server?

Al

"Kevin Weilbacher [SBS-MVP]" <kweilbacMVP@gte.net> wrote in message news:%23qcX5QSCEHA.1688@TK2MSFTNGP12.phx.gbl...

> *Keep in mind that this patch is NOT for every situation. I have several
> SBS2003 installs with tape drives connected to SCSI ports and have not
> needed this patch.*

>

> --

> *Kevin Weilbacher [SBS-MVP]*

> *"The days pass by so quickly now, the nights are seldom long"*

>

>

> *"Karanne" <karanneREMOVE@mindspring.com> wrote in message*

> *news:uh\$IUWRCEHA.1604@TK2MSFTNGP11.phx.gbl...*

> > *Thanks, Al!*

> >

> > *I just ordered a Dell 1600 server with RAID-5 for our startup business*

> *with*

> > *tape and BE. This would have bitten me for sure!*

> >

> > *kara*

> >

> > *"Al" <al@mous-removethis-training.co.uk> wrote in message*

> > *news:#sTWaFICEHA.2656@TK2MSFTNGP12.phx.gbl...*

> > > *Hui,*

> > >

> > > *I am sure everyone knows about it, but me, but in case there are any*

> > > *newbies out there who are setting up an SBS2003 server with a tape
drive*

> > > *back up, then make sure that before you run NTbackUp or install*

> > > *dedicated*

> > > *backup software, goto*
> > > *<http://support.microsoft.com/default.aspx?scid=kb;en-us:821138>,*
> *download*
> > > *and install the patch.*
> > >
> > > *There is a problem that occurs because the SCSI controller port driver*
> > > *(Storport.sys) contains a code defect. The Storport.sys driver*
> *incorrectly*
> > > *completes a request twice, and this causes the computer to stop*
> > *responding.*
> > >
> > > *You might save yourself a wasted day, lots of ble screens and lots of*
> > > *fruitless phone calls to tape drive manufactuers etc etc until a*
> *switched*
> > *on*
> > > *Adaptec engineer immediately knew what was wrong and pointed me in*
right
> > > *direction.*
> > >
> > > *Al*
> > >
> > >
> >
> >
>
>