

Re: Unable to Restore: Unrecognized Media

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2004-02/6607.html>

From: Stuart Jennings (*stuart_at_pesquality.com*)

Date: 02/28/04

Date: Fri, 27 Feb 2004 21:50:45 -0500

Hi David,

I think you're on the right track—blow away the HDD contents and to the basic install and then try the restore. I fought all kinds of problem with trying to restore and that's the only thing that ever worked for me.

My backup plan now revolves around using Ghost 8.0 and a USB2.0 external hd. I can use Ghost to get the system back up and then load my latest tape over top of it. I plan do the Ghost image about once a month and then do daily full sys backups to tape. I done quite a bit of testing of this on identical hardware to my main server that I use just for testing. If you go the Ghost route you must get the latest online update for the USB2.0 ext drive to work at full speed. I do the Ghost images by booting from a Ghost made 3.5"

Good Luck
Stuart Jennings

"David Waldock" <david(remove!!!!)@socialnetworks.co.uk> wrote in message news:O2B9CPY\$DHA.3284@TK2MSFTNGP09.phx.gbl...

> *Hi*

>

> *After an HDD hardware failure this morning, I have obtained a replacement*

> *HDD, and carried out the first stage of the restore process, running the*

> *Win2K3 install, then booting into DSRM.*

>

> *After setting the Tools > Options > Restore setting, I try to open the*

> *backup file, and I get the message:*

>

> *Unrecognized Media*

> *The backup file contain unrecognized data and cannot be used.*

>

> *Now, my immediate thought is that this is due to corruption, after all it's*

> *possible that, since the HDD was corrupted, this morning's back up was*

> *corrupt. So I tried to open the previous backup, only to get the same*

> *message. I get the same message when trying to open a file which I know*

is

> *fine as I used it to restore the system two weeks ago (you've got to love
> hardware failures!).*

>

> *However, I have opened all three files successfully with WinXP's ntbackup,
> so I believe that Win2K3 ntbackup is lying to me about the state of the
> data.*

>

> *My intention is to format and reinstall Win2K3 then try again, but does
> anyone else have any other suggestions, ideas or insights which may
prevent*

> *me from going grey early?*

>

> *Thanks in advance*

>

> *David Waldock*

>

>