

## Re: Modems...?

**Source:**

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.sbs/2004-02/5597.html>

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**From:** Tony B (*anonymous\_at\_discussions.microsoft.com*)

**Date:** 02/25/04

Date: Wed, 25 Feb 2004 09:23:55 -0800

I have isolated the problem to the modems audio. When i connect the modem to the server, add hardware wizard comes up, browse to find driver (downloaded most current from creatives website). It seems to get past installing the modem, then hangs on "modem audio device" and the system freezes with errors, edits mem dmp, then restarts. My motherboard has onboard audio and I'm wondering there is a conflict there. Any ideas...?

Thanks, Tony

>-----Original Message-----

>Hi Tony, not having a lot of luck are you?

>

>OK, there's got to be another factor affecting this.

Modem 'drivers' for

>external modems are simply a text file defining the commands available to

>the modem. I'm wondering about the status of the drivers left over from your

>attempts to run the internals but would be surprised if this was the issue,

>we might want to get rid of the drivers for the internals, should they still

>exist. My 2nd coffee of the day is still warming in the microwave so the

>head's still a little foggy, you might want to google this group for 'show

>hidden device', there's a dos level command which will allow the hardware

>wiz to show the drivers for devices which are no longer in the system, might

>be worthwhile ensuring there's no hangovers.

>

>Can you throw me your system specs? Anything unusual, particularly related

>to serial comms?

>

Re: Modems...?

>Though I wouldn't suggest Creative modems as the best  
choice I've also not  
>heard a lot of complaint against them, I'd expect it to  
be OK and for it to  
>be causing problems on the attached server would be  
unusual, have you had  
>other unusual problems, I'm sure I've bumped into 'Tony  
B' in discussion  
>recently, doesn't mean it was you though.  
>  
>--  
>Mick Malloy  
><http://www.micropol.com.au>  
>  
>"Tony B" <[anthonybuxton@yahoo.com](mailto:anthonybuxton@yahoo.com)> wrote in message  
>news:0b3701c3fb17\$0fba6800\$a501280a@phx.gbl...  
>> I really need to get the server electronic faxing up  
and  
>> running. I have tried two different internal modems  
>> without success. Today I went out and purchased a  
>> Creative Modem Blaster V.92 External Serial Model  
DE5621.  
>> Plugged it into server, powered it up, new hardware  
>> wizard, search for driver, use microsoft certified XP  
>> driver from CD (2k and xp drivers appeared to be the  
same  
>> file name). After that, the server started giving me  
>> errors and restarted two or three times. I don't think  
>> the two like eachother so I powered off the modem and  
the  
>> restarting/errors went away.  
>>  
>> I'm beginning to loose my cool... Is there a modem I  
can  
>> go buy from a local electronics store for less than  
\$100  
>> that will work with Windows Server 2003 Fax? We are  
>> running low on fax paper and don't want to spend money  
on  
>> another roll of it ;)  
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