

Re: Can No Longer Access Shares Remotely

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.networking/2007-11/msg00017.html>

- *From:* razor <razor@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 1 Nov 2007 14:19:00 -0700
-

Henrik--

As a troubleshooting step I gave the "everyone" full permissions and that failed. Would the 'authenticated users' be any better?

Thanks,

sd

"Henrik" wrote:

Are you 100% sure of that it's not any permissions you have forgot to set on the folder? Start with granting authenticated users full control and don't restrict the folder with NTFS permissions. If Authenticated users have full control on the shared folder every user whos authenticated to the domain will be able to reach the share. Try this and respond. Maby you are setting to tight NTFS permissions on the shared folder, just a guess.

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Henrik
MCSE – Windows Server 2003 + MCP

"razor" wrote:

Hello--

If I use the ip address the same thing happens. All of the shared resources open on the target PC, however when I try to open the shared folder, I get the error that I posted earlier.

The DNS on the new server is correct and the DNS records for that machine are correct on our DNS server.

There is one more observation that might help. I can open shares on the server from the remote PC's. So the shared permissions, etc are going from the PC to the server, but not the server to the PCs.

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Can you think of anything else this can be?

Thanks,

sd

"Meinolf Weber" wrote:

Hello razor,

What happens if you use \\ipaddress\share ? Did you check DNS settings on the new machine and also that it is registered in your DNS server correctly?

Best regards

Meinolf Weber

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Hello---

We have some shared folders on external hard drives connected to PCs running WXP that we use to store archived data onto. These PCs are on different subnets and accessed remotely via an MPLS WAN.

There is a server running W2K3 in our network that has a scheduled task to drop data into the shared folders on these remote computers periodically. It has done this task for over a year with no issues.

Recently we replaced the server that is scheduled to drop the data into the remote shares and now it cannot access the shares. In fact, no machine in our network can access the

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shares any longer. I will post the error we are getting below, but I wanted to mention that there is plenty of storage space, and permissions are not the issue. As a troubleshooting effort, we unshared the folders, rebooted the PCs and then shared the folders again with the appropriate permissions.

Again, the problem started when we replaced a server in our network but made no changes to the PC's where the shared folders are hosted. Here is the error we get:

```
"\\server\share is not accessible. You might not have permission to use this network resource. Contact the administrator of this server to find out if you have access permissions. Not enough server storage is available to process this command."
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