

# RE: Network Connectivity Problem

---

*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.networking/2007-10/msg00017.html>

---

- *From:* Michael <[Michael@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Michael@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 1 Oct 2007 13:07:00 -0700
- 

Hi,

Yes. Thought of that, but these are virtualized servers, not on physical servers.

This is not the problem.

Michael

"Jim Mc Fadden" wrote:

Have you looked at the NIC's power settings in device manager? I know Dell ships computers out with the environmentally friendly--disable this device if not in use as the default. Jim

"Michael" wrote:

Hi All,

I am having a network connectivity problem with a number of Windows servers.

Platform: All servers are virtualised on VMWare ESX 2.5  
OS: Windows 2000 Server, and Windows 2003

### History

Several months ago I noticed that one of my applications starting displaying runtime errors. I eventually figured out this was a network problem. The network connection would drop for a minute, then return. I could not figure out why the network connection was dropping, so I started a continuous ping from the server to our proxy. Once I did this, no other network problems occurred. When I stopped the continuous ping, a few minutes, hours later the network connection would drop and come back again after a minute or so. I left the continuous ping on, hoping to fox the problem at a later date.

Shortly afterwards, I noticed that other servers were acting in the same

## RE: Network Connectivity Problem

way. They were only minor servers, so I temporarily solved the problem using the above solution.

Currently

We are migrating to a Windows 2003 domain. One of our domain controllers which is also our fileserver is displaying the above problems, only worse. When the network connection drops, it does not return &

Troubleshooting Steps Carried Out

"When I changed the duplex setting from Auto to 100 Full, the network connection immediately came back. Stopped continuous ping

"Connection then dropped an hour later.

"Restart server and started continuous ping

"Server stayed up for several hours, so stopped continuous ping

"Connection dropped shortly afterwards

"Switched physical network card and set to Auto

"Connection dropped

"Started continuous ping

"Connection stayed up

"Changed duplex to 100 full and stopped continuous ping

"Connection dropped just over an hour later

Conclusion

"Switch Problem Ruled this out. I have checked the switch logs, and no errors. Several other servers are working perfectly and are using the same port on the switch.

"Faulty NIC Ruled this out, as several other windows servers are using the same physical NICs and I also changed NICs.

"VMWare Problem Each VM is configured as it should. Most VMs are running

fine with no problems. These servers are the only ones. They are using the same hardware as the others. That's why I'm thinking it must be a windows setting that's causing this.

"NIC Settings- Ruled out. Same errors on Auto and 100/Full, which is what the switch is set to

All ideas greatly appreciated.