

RE: Network printing mystery

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.networking/2007-07/msg00252.html>

- *From:* Dragos CAMARA <dragos_c@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 17 Jul 2007 23:28:02 -0700
-

hi,
on print server check on local policies or on GPO that apply to that printer server the security settings – allow access this computer from network (it have to be xyz.com domain users) and deny access this computer from network if the proper groups are there.

—
Dragos CAMARA
MCSA Windows 2003 server

"Tom wilson" wrote:

Hi! We run a Windows enterprise with W2003 servers and 2 domains. One of the domain controllers is the print server. We have a giant Xerox printer that everyone in both domains print to. They've been doing this no problem until this week.

Half the people in the building can't print to this printer. Their end says the document failed to print and has been deleted. It simply disappears like it never existed. In the event logs of the print server I keep seeing this:

"The document Microsoft Word – MyDoc.doc owned by someuser failed to print on printer Xerox WorkCentre Pro 255 PS. Data type: NT EMF 1.008. Size of the spool file in bytes: 65536. Number of bytes printed: 0. Total number of pages in the document: 1. Number of pages printed: 0. Client machine: \\SOMECLIENT. Win32 error code returned by the print processor: 0. The operation completed successfully."

This only started last week. Since then I've checked all permissions on that printer. Everyone has full control. I even added "Domain Users" from both domains into security. If I log on to any of these workstations as the domain administrator, it prints fine. Log in as a user and it fails every time.

Domain abc.com hosts the print server. Domain users in abc.com can print fine. Domain xyz.com cannot print at all, unless it's the domain

RE: Network printing mystery

administrator. The following are in security with full control for said printer:

abc.com Administrators
Authenticated users
Creator owner
abc.com domain users
xyz.com domain users
Everyone
Print Operators, abc.com
server operators, abd.com
xyz.com's active directory master (machine, not user)

Once in a while I see this in event viewer:

"The kerberos client received a KRB_AP_ERR_MODIFIED error from the server FRANCESCALP\$. The target name used was cifs/FRANCESCALP. This indicates that the password used to encrypt the kerberos service ticket is different than that on the target server. Commonly, this is due to identically named machine accounts in the target realm (XYZ.COM), and the client realm. Please contact your system administrator."

The server has had all Windows updates and has been restarted from power down.

I'm 100% stumped. There's no indication at all as to where the problem is, printed documents simply disappear without reason.

Any help much appreciated, thanks!