



## Re: Using cached credentials

I'm presuming the passwords haven't been changed on the server & not updated on the client, and that your DHCP/RAS server is giving them the correct IP info (no public DNS servers, for one).

When the user has the VPN tunnel enabled, make sure they can ping the server by name (meaning, they can ping SERVERNAME and get a reply from SERVERNAME.domain.com).

I personally like to 'delete all' ... then remap without creating a persistent connection, so I'd then have them try:

```
net use * /del  
net use x: \\server\share /persistent:no
```

But again, I don't think this is going to be a good solution for most users, unless you are having them connect, sync to offline files via one of many methods, and have them work on the local copy. TS/RD is so much more efficient where bandwidth is concerned; all that's getting sent across the wire are mouse/keyboard info & screenshots.

You could get around the credentials problem by using the "Log in using a dualup connection" option in the login dialog box. Instead of doing a local login first, the user logs into the domain as a remote user. But like Lanwench I can't imagine why you would want to use that method instead of RDP/TS. If you think VPN gives you extra security, set up a VPN connection and then run terminal services across the VPN link. That way only the KVM data has to cross the VPN link.