

## can't access

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One of the users in the 2003 domain gets an error gets message while trying to access their documents which reside on the 2003 server. While trying to open and excel document on their home directory they get messages like "Excel cannot access'name.xls'. The document may be read-only or encrypted." When they open word they get "Word cannot open the document: user does not have access privileges (F:\username\...\foldername\name.doc)" The user was able to open the documents the week before. The only change I made to the users account on the server was I took ownership as administrator of the home folder (which is on the 2003 server) and then gave the user full control over the folder. After the problem occurred I gave ownership back which did not help. The user has full control over the folder and is the owner. They can also navigate to the folder with no problem it is just opening documents inside the folder where there seems to be problems.

Thanks in advance for any help you might give.

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Mark Roshak