

# RE: Upgrade from NT4 to Win Server 2003 hangs – Dr Watson

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.migration/2005-05/msg00256.html>

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- *From:* v-amanwa@xxxxxxxxxxxxxxxxxxxxxxxx (Amanda Wang [MSFT])
  - *Date:* Tue, 17 May 2005 02:23:47 GMT
- 

You are welcome! :)

Thanks & Regards

Amanda Wang [MSFT]

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>Thread-Topic: Upgrade from NT4 to Win Server 2003 hangs – Dr Watson  
>thread-index: AcVaLqo+ZArTVAZVS+qfoh8vXmnM8Q==  
>X-WBNR-Posting-Host: 207.70.3.163  
>From: =?Utf-8?B?Q3JhaWdQ?= <CraigP@xxxxxxxxxxxxxxxxxxxxxxxx>  
>References: <86F24771-4171-46FB-9385-B1FFDBAB39D0@xxxxxxxxxxxxxxxx>  
<1gjRNRgWFHA.2944@xxxxxxxxxxxxxxxxxxxxxxxx>  
>Subject: RE: Upgrade from NT4 to Win Server 2003 hangs – Dr Watson  
>Date: Mon, 16 May 2005 08:48:12 -0700  
>Lines: 116  
>Message-ID: <F320C874-0A42-45C0-8E84-F9310BB89D2B@xxxxxxxxxxxxxxxx>  
>MIME-Version: 1.0  
>Content-Type: text/plain;  
> charset="Utf-8"  
>Content-Transfer-Encoding: 7bit  
>X-Newsreader: Microsoft CDO for Windows 2000  
>Content-Class: urn:content-classes:message  
>Importance: normal  
>Priority: normal  
>X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0

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>Newsgroups: microsoft.public.windows.server.migration  
>NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250  
>Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGXA03.phx.gbl  
>Xref: TK2MSFTNGXA01.phx.gbl microsoft.public.windows.server.migration:10198  
>X-Tomcat-NG: microsoft.public.windows.server.migration

>

>Amanda,

>

> Thanks for your response, I ended up calling Microsoft  
Technical

>support and they resolved the issue.

>

>Thanks,

>

>Craig

>

>"Amanda Wang [MSFT]" wrote:

>

>> Hello,

>>

>> Thanks for your post.

>>

>> I understand you encountered an error related to Dr Watson when  
upgrading

>> from NT4 to Win2k3.

>>

>> From your description, this issue seems to be very strange and complex.

>> Also I have performed some research on this issue but found nothing

>> helpful. Therefore, please help me collect the screen shots of the

>> detailed error information on your side and directly send to me at

>> v-amanwa@xxxxxxxxxxxxxxx so that I can perform further research on this

>> issue. The following information is mainly required:

>>

>> 1. I get an error message stating that the Dr Watson directory cannot be

>> found, the error message prompts me to press the 'ok' button to choose

>> another message.

>>

>> 2. Instead an additional error message appears stating that the lsaa.exe

>> program has terminated and that the program will have to be restarted.

>>

>> 3. After hitting the only available button on this error message, setup

>> appears to continue, I still have the 5 green boxes cycling through on

>> the

>> bottom right hand side of the screen and the messages are changing in

>> the

>> main body of the screen, Windows 2003 Server is more dependable type

>> messages, etc.

>>

>> Thanks for your time and effort on this issue. If there is any new

>> findings or you have any other concerns related this issue, please feel

>> free to let me know. I'm looking forward to your reply.

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>>  
>> Thanks & Regards  
>>  
>> Amanda Wang [MSFT]  
>>  
>> Microsoft Online Partner Support  
>>  
>> Get Secure! – [www.microsoft.com/security](http://www.microsoft.com/security)  
>>  
>> =====  
>>  
>> When responding to posts, please "Reply to Group" via your newsreader so  
>> that others may learn and benefit from your issue.  
>>  
>> =====  
>>  
>> -----  
>> >Thread-Topic: Upgrade from NT4 to Win Server 2003 hangs – Dr Watson  
>> >thread-index: AcVY2X/q6+fT1EijRraQp8znsdg88A==  
>> >X-WBNR-Posting-Host: 207.70.3.163  
>> >From: =?Utf-8?B?Q3JhaWdQ?= <CraigP@xxxxxxxxxxxxxxxxxxxxxxxx>  
>> >Subject: Upgrade from NT4 to Win Server 2003 hangs – Dr Watson  
>> >Date: Sat, 14 May 2005 16:06:02 -0700  
>> >Lines: 24  
>> >Message-ID: <86F24771-4171-46FB-9385-B1FFDBAB39D0@xxxxxxxxxxxx>  
>> >MIME-Version: 1.0  
>> >Content-Type: text/plain;  
>> > charset="Utf-8"  
>> >Content-Transfer-Encoding: 7bit  
>> >X-Newsreader: Microsoft CDO for Windows 2000  
>> >Content-Class: urn:content-classes:message  
>> >Importance: normal  
>> >Priority: normal  
>> >X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0  
>> >Newsgroups: microsoft.public.windows.server.migration  
>> >NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250  
>> >Path: TK2MSFTNGXA01.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGXA03.phx.gbl  
>> >Xref: TK2MSFTNGXA01.phx.gbl  
microsoft.public.windows.server.migration:10177  
>> >X-Tomcat-NG: microsoft.public.windows.server.migration  
>> >  
>> >I am upgrading a server from NT4 to Windows Server 2003. Right before I  
>> get  
>> >to the 'Saving Settings' section, I get an error message statinf that  
the  
>> Dr  
>> >Watson directory cannot be found, the error message prompts me to press  
>> the  
>> >'ok' button to choose another message. There is no other button to hit,  
so  
>> I

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>> >hit the ok button. No browse window appears to allow me to select a  
>> different  
>> >folder to save the Dr Watson info to.  
>> >  
>> >Instead an additional error message appears stating that the lsass.exe  
>> >program has terminated and that the program will have to be restarted.  
(I  
>> do  
>> >not know if this means the Win Server 2003 install program).  
>> >  
>> >After hitting the only available button on this error message, setup  
>> appears  
>> >to continue, I still have the 5 green boxes cycling through on the  
bottom  
>> >right hand side of the screen and the messages are changing in the main  
>> body  
>> >of the screen, Windows 2003 Server is more dependable type messages,  
etc.  
>> >  
>> >However, my installation seems to be locked up. It is sitting at the  
same  
>> >place in the installation, 'Saving settings' with the same amount of  
time  
>> >remaining and the green progress bar does not seem to be advancing at  
all.  
>> >  
>> >I have restarted once already and this has happened both times,  
(initial  
>> >attempt and restart).  
>> >  
>> >Any Suggestions?  
>> >  
>>  
>>  
>

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• **References:**

- ◆ **Upgrade from NT4 to Win Server 2003 hangs – Dr Watson**  
◇ From: CraigP
- ◆ **RE: Upgrade from NT4 to Win Server 2003 hangs – Dr Watson**  
◇ From: Amanda Wang [MSFT]
- ◆ **RE: Upgrade from NT4 to Win Server 2003 hangs – Dr Watson**  
◇ From: CraigP

- Prev by Date: **Re: how can we migrate 2000 to 2003 without rejoin user to new domain**
- Next by Date: **Re: Real simple NT to Server 2003 replacement**
- Previous by thread: **RE: Upgrade from NT4 to Win Server 2003 hangs – Dr Watson**

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- Index(es):
  - ◆ *Date*
  - ◆ *Thread*