

Re: Unexpected Restarts in Windows Server 2003

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.general/2008-06/msg00069.html>

- *From:* quaium <quaium@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 3 Jun 2008 05:25:01 -0700
-

There are no more errors in the event viewer.

"Meinolf Weber" wrote:

Hello quaium,

What's about the event viewer?

Best regards

Meinolf Weber

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** HELP us help YOU!!! http://www.blakjak.demon.co.uk/mul_crss.htm

This started all of a sudden. We haven't changed anything on the server or added/removed any software. As far as hardware goes we have changed the power supply but how do we know what else could be the problem as everything seems fine in terms of hardware.

"Meinolf Weber" wrote:

Hello quaium,

Did you changed something in the configuration before?

Check the

event viewer for errors and if everything is clear start with checking your hardware.

Best regards

Meinolf Weber

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We have a server which is constantly restarting nearly two/three times a day and is causing massive problems with backups which is a huge problem as it is being used as a file server.

The server is running Windows Server 2003 Standard Edition and the following system event log is created:

Event Type: Error

Event Source: EventLog

Event Category: None

Event ID: 6008

Date: 6/3/2008

Time: 9:42:15 AM

Description:

The previous system shutdown at 9:41:28 AM on 6/3/2008 was unexpected.

Data: (Bytes)

0000: d8 07 06 00 02 00 03 00 Ø.....

0008: 09 00 29 00 1c 00 19 00 ..).....

0010: d8 07 06 00 02 00 03 00 Ø.....

0018: 08 00 29 00 1c 00 19 00 ..).....

Data: (Words)

0000: 000607d8 00030002 00290009

0019001c

0010: 000607d8 00030002 00290008

0019001c

We have tried a number of things, such as turning off screen savers, changing the power supply units and stopping services for our backup software because we thought that it might be the cause of the problems and nothing has resolved the issue. The server is connected to a UPS and everything else seems to be normal. There aren't even any event logs (either in Application or System) before or after, which may suggest where the problems lies.

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Could anyone point me in the right direction
to resolve this problem
as soon as possible please?