

# Re: Trend OfficeScan – Recommended Exemptions?

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- *From:* "FHFD Admin" <[markstorm@xxxxxxxx](mailto:markstorm@xxxxxxxx)>
  - *Date:* Sun, 30 Dec 2007 10:28:11 –0500
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Hello Roman! Here is the guideline I just used, graciously provided by on the posters over on the Microsoft SBS forum:

Mark Storm

Trend Micro CSM Suite File/Folder Exclusions:

Hi Mark:

Listed below are the items and their default locations – your installation may be different.

## Exchange

Exchange Server Database = C:\Program Files\Exchsrvr\Mdbdata (check location see note above)

Exchange MTA files = C:\Program Files\Exchsrvr\Mtadata

Exchange Message tracking log files = C:\Program Files\Exchsrvr\server\_name.log

Exchange SMTP Mailroot = C:\Program Files\Exchsrvr\Mailroot

Exchange working files = C:\Program Files\Exchsrvr\Mdbdata

C:\Program Files\Exchsrvr\Conndata

Site Replication Service (not normally used in SBS but should be excluded anyway) =

C:\Program Files\Exchsrvr\srsdata

## IIS related Exclusions

IIS System Files = C:\WINDOWS\system32\inetsrv

IIS Compression Folder = C:\WINDOWS\IIS Temporary Compressed Files

## Domain Controller related exclusions

Active Directory database files = C:\WINDOWS\NTDS

SYSVOL C:\WINDOWS\SYSVOL

NTFRS Database Files = C:\WINDOWS\ntfrs

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### Windows SharePoint Services

Temporary SharePoint space = C:\windows\temp\Frontpagetempdir

### Service Related Data Bases

DHCP Database Store = C:\WINDOWS\system32\dhcp

WINS Database Store = C:\WINDOWS\system32\wins

X:\Program Files\Microsoft SQL Server\MSSQL\$SBSMONITORING\Data

X:\Program Files\Microsoft SQL Server\MSSQL\$SHAREPOINT\Data

X:\Program Files\Microsoft SQL Server\MSSQL\Data

### Additional Exclusions

Removable Storage Database (used by SBS Backup) =

C:\Windows\System32\ntmsdata

SBS POP3 connector Failed Mail = C:\Program Files\Microsoft Windows  
Small Business Server\Networking\POP3\Failed Mail

SBS POP3 connector Incoming Mail = C:\Program Files\Microsoft Windows  
Small Business Server\Networking\POP3\Incoming Mail

Windows Update Store = C:\WINDOWS\SoftwareDistribution\DataStore

X:\urlcache

X:\pagefile.sys

### AV Program Exclusions

x:\Folder where AV puts quarantined files

X:\<AV application folder>

### Desktop Folder Exclusions

These folders need to be excluded in the desktops and notebooks  
clients.

Windows Update Store = C:\WINDOWS\SoftwareDistribution\DataStore

### SBS Licensing Exclusions

File – %windir%\system32\licstr.cpa

Folder – %windir%\windows\system32\lls

NOTE: Run the License Wiz and backup the licenses to a secure folder.

### Terminal Services Licensing Exclusions

C:\WINDOWS\System32\LServer

Should contain the following TS related stuff:

edb.log

edb.chk

res1.log

res2.log

TLSLic.edb

temp.edb

Also, Refer to the MS KB Articles

815623

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822158  
245822  
284947

Per 822158

The Windows Update or Automatic Update database file  
%windir%\SoftwareDistribution\Datastore\datastore.edb

The transaction log files. These files are located in the following folder

%windir%\SoftwareDistribution\Datastore\Logs\edb\*.log

Note The wildcard character indicates that there may be several files.

- . Res1.log
- . Res2.log
- . Edb.chk
- . Tmp.edb

Per 815623

In summary, the targeted and excluded list of folders for a SYSVOL tree that is placed in its default location would look similar to the following:

1. %systemroot%\sysvol Exclude
2. %systemroot%\sysvol\domain Scan
3. %systemroot%\sysvol\domain\DO\_NOT\_REMOVE\_NtFrs\_PreInstall\_Directory Exclude
4. %systemroot%\sysvol\domain\Policies Scan
5. %systemroot%\sysvol\domain\Scripts Scan
6. %systemroot%\sysvol\staging Exclude
7. %systemroot%\sysvol\staging areas Exclude
8. %systemroot%\sysvol\sysvol Exclude

If any one of these folder or files have been moved or placed in a different location, scan or exclude the equivalent element.

. DFS

The same resources that are excluded for a SYSVOL replica set must also be excluded when FRS is used to replicate shares that are mapped to the DFS root and link targets on Windows 2000 or Windows Server 2003–based member computers or domain controllers.

Aren't you sorry you asked?

—

Larry

"Roman" <roman(at)romanportal(dot)com> wrote in message  
[news:684B7171-CA1F-4E16-8AF7-7FF6F400E1D8@xxxxxxxxxxxxxxxxxxxx](mailto:news:684B7171-CA1F-4E16-8AF7-7FF6F400E1D8@xxxxxxxxxxxxxxxxxxxx)

I'm deploying Trend OfficeScan across a small 5 client single server network.

Are there any recommended antivirus scan Exemption Rules for Server 2003 R2

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x64 that should be in place?

The server is running Terminal Services with the Office suite so e-mail  
etc  
is stored on the server.