

## Re: RDP Access Hung after reboot

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windows.server.general/2007-11/msg00877.html>

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- *From:* Krish <Krish@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Wed, 21 Nov 2007 13:18:03 -0800
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Hi All,

i had a question here are we getting any specific error related to TS login. it might be "Remote logins are currently disabled". If yes please let me know because there is a hotfix for this in KB 842506

Thanks

Krish

"Ag IT Guy" wrote:

I've had the same issue when rebooting after installing Windows Updates and I'm not sure of the cause, but what solved the problem for me was initiating a reboot using the shutdown command from the command line prompt. For some reason it seems that Terminal Services don't start after a reboot sometimes. If you find yourself unable to remote desktop into a server, go to the command line and execute the following:

```
shutdown -r -m \\servername
```

"-r" specifies a reboot

"-m" following by \\ and then IP address or server name on the domain

**RECOMMENDED:**

Also use the option "-t XX" where XX is the time in seconds the server waits to reboot. Allowing a few minutes of buffer time is a good measure to allow for a safe shutdown and also gives you time to abort the shutdown if needed (it happened to me and I'm glad I used that option..."-a" is the abort option)

Using the shutdown command means that the reboot is initiated by winlogon.exe instead of wuaclt.exe (Windows Update) or some other process.

Hope this helps...