

# Re: Computer Management – connecting to another computer

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- *From:* Rob <[Rob@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Rob@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Wed, 2 May 2007 14:51:00 -0700
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Thanks Anthony,

I wish I understood why it doesn't allow you to login after you were just connected. If I close Computer Management down and try to open it up again it should let me log in or remember that I was logged in. It seems like it caches the user ID and not the password from the previous session. If it lets you login once it should allow you to login again.

Maybe I am going about this the wrong way. Question, How can I allow the Help Desk to manage user Id and passwords on a server in the DMZ?

I wish I could allow them to RDP but it's not an option. The Help Desk is the enemy and cannot be trusted.

Thanks  
RW

"Anthony" wrote:

There isn't an easy answer to this. The MS mmc is designed to give you wide ranging access across a domain or forest. It is not designed to prompt you to enter credentials. The best method is simply to RDP to the server. A more complex method if you have lots of servers in a DMZ is to have a DMZ domain trust the LAN domain.

Anthony  
<http://www.airdesk.co.uk>

"Rob" <[Rob@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Rob@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:A3CBBADE-657E-48F5-8B25-3960A3CC85F9@xxxxxxxxxxxxxxxxxxxxx](mailto:news:A3CBBADE-657E-48F5-8B25-3960A3CC85F9@xxxxxxxxxxxxxxxxxxxxx)

Question

## Re: Computer Management – connecting to another computer

I have a need for our help desk to manage users and passwords on a server in the DMZ. I have setup an local account on the server with the proper authority that allows them to do their task. They can go to Computer management and select Actions – Connect to another Computer it ask for a user name and password which is great that how I want it to work.

The problem I have is when they go back to open up Computer Management and select Actions – Connect to another Computer it doesn't ask them for the login ID and password and it also doesn't allow them to access any of the Computer Management tools for that server. If I map a drive on their PC to the server in the DMZ using the account I created the computer Management tool will work. I really don't want them to map any drives to the server. Why will it not ask for the username and pasword after they have closed the computer management and try to go back in at a later time. The error is "Unable to connect to the computer ZYX The error was: Access is denied"

any suggestions

Thanks